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PPS

INSIDE: • WIN A Digital Camera • Hawaii Of The Orient – Hainan • Fun In Southeast Florida

Endless

1 st Issue, 2007 www.rci-asia.com

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#### **RCI Contact Details**

For all deposits, exchange requests, enquiries, contests and competitions, please contact RCI Asia-Pacific at:

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- Email : asiamembers@rci.com
- Web : www.rci-asia.com
- Post : # 09-01/05, PWC Building 8 Cross Street Singapore 048424

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Cover picture courtesy of Turespaña

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#### Split Week Getaway Specials

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(Selected Asia Resorts)	from S\$199
Midweek – 5D/4N	
(Selected Asia Resorts)	from S\$169
Guest Certificate	S\$70

Call RCI's Holiday Guides to find out the latest on promotional prices for RCI Getaway specials. Alternatively, log on to our website at www.rci-asia.com for updated rates.

All prices quoted are correct at the ti of printing and are subject to change without prior notice.

\*Subject to GST charges for Singapore members

#### RCI Asia's Member Services Department will be open on the following Public Holidays in 2007

6 Apr	Good Friday	9am – 6pm
1 May	Labour Day	9am – 6pm
31 May	Vesak Day	9am – 6pm
9 Aug	National Day	9am – 6pm
8 Nov	Deepavali	9am – 6pm
20 Dec	Hari Raya Haji	9am – 6pm

#### **Dear Member**,



e, at RCI, had an extremely busy year sending more members on even more holidays. At the same time, we looked at how we could enhance your overall travel experience. I assure you that 2007 will be an even better year as we have many new offers to add to your existing holiday options and benefits.

A big "thank you" to all of you who took the time to fill out RCI's member survey form that was distributed with the last issue of Endless Vacation magazine. Your responses are invaluable.

As mentioned, we have been working hard to enhance your RCI holiday experience from start to finish. Not only do we want to send you on the holiday of your dreams; we also want you to enjoy planning your holiday with us. As such, we have set up a dedicated Customer Experience (CE) Team who will ensure that we have an efficient communication process with you. The team will implement extensive quality assurance across our programmes and update the knowledge of our Holiday Guides. Refer to page 25 to find out more and get acquainted with our Customer Experience Team.



Having done a soft launch of a new member benefit called Premium Exchange and receiving positive results, we are pleased to roll it out on a larger scale this year. With Premium Exchange, you can exchange your Holiday Week for popular destinations such as Phuket, Kuala Lumpur, Shanghai and other top Asian cities. For more information, call our Holiday Guides.

Some of you may have already heard or have taken up RCI's Leisure Plus Travel Insurance. For those of you who haven't, here are the details. RCI has worked out a deal with AON Insurance brokers to provide travel insurance underwritten by MSIG Insurance that specifically includes timeshare coverage. What's great is that it doesn't cost anymore than the usual travel insurance and it includes timeshare week coverage. RCI's Leisure Plus Travel Insurance provides you maximum coverage at unbeatable rates and covers terrorism. Best of all, it has no monetary access on claim. From now on, you can book your travel accommodation and purchase travel insurance for you and your family here at RCI. Speak to one of our certified Guides for more information.

The emergence of budget airlines in Asia has made travelling only once a year something of the past. With such fantastic rates being offered, members can now take more short breaks using RCI resort rentals and split week Getaways to rejuvenate and experience different cultures.

Many of you may have already started thinking about where to take your family during the school holidays. How about going to Orlando, Florida? It's a popular choice with many of our members, as its theme parks are guaranteed to keep the kids enthralled. But did you know that there is a lot more fun to be had in the rest of Florida? In this issue, we highlight some fun places and activities in Southeast Florida, right on Orlando's doorstep. We also take you to Spain's famous White Villages so that you can check out these amazing historical buildings. But that's not all. Read all about the Hawaii of the Orient, which Hainan is also known as, and Chiang Mai, Thailand's second-largest city which is fast becoming one of the country's hottest lifestyle destinations.

Look out for a great year ahead with RCI and wishing you many happy holidays with us.

Adrian Lee Director of Operations, Asia

## IMPORTANT NOTICE TO ALL RCIMEMBERS

We wish to highlight that currently, there are unlicensed timeshare resale agents going around claiming to be affiliated with or related to RCI and attempting to deceive RCI members like yourself with offers to resell timeshare ownership overseas for double the purchase price and/or rental on room nights operating in Malaysia. Please note that such claims by these timeshare resale agents are inaccurate.

#### It should be noted that RCI Asia Pacific Pte Ltd:

- DOES NOT resell timeshare memberships
- DOES NOT own, sell or resell timeshare properties

RCI's business is to facilitate the exchange of Holiday Ownership amongst RCI resorts and members. Currently, RCI has an exchange network of over 3 million member families in more than 100 countries.

In view of the current negative publicity of Malaysia's timeshare industry, such unlicensed resale companies and/or agents are seizing the opportunity to prey on the vulnerability of timeshare owners. Common practices and tactics used include, but are not limited to, the following:

- 1. These resale agents set up companies and use general trading licenses meant for commercial goods, but **they** are not permitted to conduct resale activities whatsoever.
- 2. They invite RCI members to a hotel or shopping mall where they paint an alarmingly negative picture of RCI timeshare ownership. Then, they will attempt the following:
  - a) Try to convince you that your timeshare in Malaysia has little or no value, yet, say it can be sold in Europe or the US for double the price you paid for it.
  - b) Ask you to pay RM2,500 in administration fees, promising to refund the amount if your membership is not sold within 12 months.
  - c) Collect your money for about six months, then wind up their operations and disappear, only to start a different company under a different name, with agents using new names, to start a new round of illegal activities.

The unlicensed resale agents are also claiming to be representatives of RCI and have made the following claims:

- They have exclusive agreements with RCI to sell memberships in overseas markets.
- They have been sanctioned by RCI to provide accommodation for major events (e.g. FIFA World Cup, Asian Games, Olympics, etc.), and members can sell their nights at premium rates to organisers of the events.
- They have been appointed as representatives of a well-known property brokerage company to promote the membership through its worldwide network.
- They have an exclusive rental arrangement with RCI to rent out nights to other RCI members overseas.

If you are approached by anyone promising you any of the claims or details mentioned above, please call us on (65) 6223 4333 or your country's toll-free number, or email **asiamembers@rci.com** to verify the claims made by these individuals or companies before you undertake any action with them.

Yours sincerely

**Adrian Lee** Director of Operations – Asia



# **Memories Of Good**



"Wow, my balancing skills are better than I thought!" (At Big Bear Lake in California) Ho Kim Yiam







Cypress Garden.



Am I a good follower or what?



"It's not too heavy, I can do it!" (At Culture Street in Tianjin – from Beijing) • Sangrawee Asawakul



Yippee! There's a McDonald's in Bangkok!







Giving my daughter Nong Mew a head start in life!

3rd

"The birds love me!" (At Currumbin Wildlife Sanctuary, Gold Coast Australia) • Ornjira Hongratanawong



Our kids' first encounter with a Our Kids Tirst encounter with a cub at Paradise Valley Springs in Rotorua, New Zealand

Name:

Home Country: \_

RCI Membership No: \_\_\_\_

Brief Explanation of Picture:



Joshua, wake up! The Disneyland witch wants to say hello.

Complete and attach this form (photocopies accepted) together with your pictures and send them to us.

Now I know what it feels like to sit on the

throne!



"Kissing" the Sphinx in Cairo, Egypt • Koo Chuen Hui

#### YOUR PHOTO DETAILS

**1st PRIZE** A week's International Holiday for 4 people\*

2nd PRIZE **Midweek Getaway** – Asia\*

50km

**3rd PRIZE RCI Goodie Bag**  All prints and slides should have been taken while on holiday with RCI. All prints and slides will be considered the property of Endless Vacation and will not be returned. Signature: \_ \_ Date: \_

\_\_\_\_\_ Date of Picture:\_\_\_\_

\*Accommodation only

The personal information collected on this form will only be used to conduct this competition and is consistent with the RCI Privacy Policy.

Please write "RCI Magic Memories" on the envelope and mail your entry before **31 May 2007** to: The Editor, *Endless Vacation*, RCI Asia-Pacific Pte Ltd, 8 Cross Street, #09-01/05 PWC Building, Singapore 048424. Or email asiamembers@rci.com

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For a picture-book experience of Spain, look no further than the whitewashed villages of Andalucia and the landscapes surrounding them. David Ing takes a walk on the white side to check out the historical monuments.

hink of Spain and the most likely images that come to mind are the spectacle of colourful bullfights, flamenco dancers in polka-dot dresses slamming their heels on the floor and white houses under a clear blue

startlingly white houses under a clear blue sky.

These are Spain's classic ingredients. But Spain is a country of marked contrasts for its size, packing into its 500,000sqkm a mix of landscapes that range from oases of palm trees to green fiords, and snowy mountain peaks to delta paddy fields.

mountain peaks to delta paddy fields. As the land has helped to mould mankind over the centuries, the traditions, customs and architecture of regions can change as swiftly as the scenery. If picturebook Spain is what you're seeking, visit the most southerly part of the peninsula.



Right: Found in the Grazalema Mountains, Algodonales is known for its Roman archaeological sites. It does not have a strong Moorish influence compared to its neighbouring villages.

Left: Zahara village sits high on a cliff below a castle stronghold. The ancient Moorish village and the double wall that surrounded the village during the Middle Ages can still be seen here.



On the southern side of this gentle mountain range is a region known as Andalucia. Beyond that is the sea and Africa, about 20km away across the Straits of Gibraltar. Andalucia is derived from the Arabic name, al-Andalus, bestowed by Muslim invaders in the early 8<sup>th</sup> century, Arab and later Berber immigrants from northern Africa who ruled large parts of Spain for nearly 800 years. Known as Moors by the Christians, the invaders' most profound influence was always in this region. Andulucia was where they arrived in Spain and from where they finally departed, leaving behind an indelible impression that is unique in Europe.

Among the obvious jewels of their legacy are the UNESCO World Heritage sites of the Alhambra Palace at Granada and the giant Mezquita (originally a mosque, now a cathedral) in Cordoba. But the Moors also had a profound influence on common architecture and daily customs.

As Southern Spain can get very hot at the height of summer, with temperatures soaring to  $45^{\circ}$ C or more in late July, the Moors made extensive use of building methods they had perfected in their own homelands to help escape the strength of the unrelenting sun. They introduced shady patios, where the walls were decorated with colourful tiles and flowers, and painted their houses bright white with a limestone wash to reflect the rays.

Even after the last *emir* was finally ousted in 1492 – the same year that Christopher Colombus laid the foundations for the colonising zeal of the Europeans when he discovered and claimed the Americas for the Spanish – the Moorish influence continued.

#### cover feature

Many Muslim settlers remained, converted to Christianity, and became known as *Mudéjar*, which also describes a style of architecture that is still evident in Andalucia. This is especially true of the remote upland settlements known as

the Pueblos Blancos, the "White Villages". Nestled among the folds and ridges of Europe's last mountains, in the province of Cadiz, the Pueblos have two main gateways: Ronda to the east and Arcos to the west.

#### Arcos de la Frontera

Just 30km from Jerez, the city that gave its

name to the aperitif sherry in English, Arcos shares with the former the distinction of having "de la Frontera" added after its name. This shows that both cities were once "on the frontier" – in the front line of the Christian reconquest of southern Spain.

Fields of vines follow the road up the gradually rising hills to what is now a town of 30,000 people. It still retains, at its centre, the atmosphere of a typical village with its steep and narrow cobbled streets, and even medieval stone arches.

However, the full impact of Arcos' location only becomes obvious on emerging into the Plaza de España where the huge rectangular façade of the Santa Maria de la Asuncion church, with its elaborate mix of European Gothic and *Mudéjar* styles, is matched by an amazing bird's eye panorama of the flat plains and the Guadelete River winding far below.

The best of the region's villages can all be visited on a 200km-long circular route that is worth at the very least two days and can easily be accessed at Ronda from Malaga and other resorts on the nearby Costa del Sol.

#### **Ubrique**

Ubrique, the next place clockwise from Arcos, is the hometown of Jesus Janeiro Bazan, known throughout Spain as bullfighter Jesulin de Ubrique who first entered the ring at the tender age of 13. Built in the 14<sup>th</sup> century, Generalife is surrounded by splendid gardens with fountains, pools and promenades. It was the summer residence of the Nasrid kings, and the palace itself consists of two pavilions, connected by a gallery.

Built at the foot of a solid block of mountain of the same name, Ubrique is also famed for its leather handicrafts, an industry that was expanded by but began even before the Moors arrived. While the town's products can be bought in most big city stores, nothing quite matches the experience of wandering into a traditional leather shop, with its distinctive smell, to see the same leather once used to fashion medieval shields and shoes now being made into wallets, handbags, coats and other fashion accessories.

#### **Neighbouring Villages**

Among those places that are still villages, Zahara sits high on a dry cliff below a castle stronghold that was one of the last to fall to the Christians in 1483. Named "flower", the entire village has been declared a "national monument".

Neighbouring Grazalema is appealing for walks in the mountains and for sauntering through streets of classic white-walled houses. The nearby peaks have the dubious honour of being one of the wettest Clockwise from above: Benaocaz was one of the first villages founded by the Arabs during their stay in Spain in the 8<sup>th</sup> century. Its castle is a must-see; The compound of several villages between Granada and Almeria.

spots in Spain, although that is good news for one of the world's rarest trees. The *pinsapo*, a type of pine, managed to make a last stand in the sierra, a living relic of the last Ice Age. Local fauna include various species of eagles and vultures, as well as deer and wild boar that frequently find their way (legally) onto local menus.

Nearly all the White Villages were built in classic defensive positions – at the top of hills. But Setenil is an exception, climbing up from a deep ravine gradually worn out of the rock by the tiny Trejo River. Some of the houses are excavated into the sheer rock face, which also serves as a solid roof.

#### **5 Things To Do**

About 50km away from the bright lights of one of the world's leading pleasure playgrounds – Costa del Sol's beach resorts – time in the sierra takes on a different dimension. To join in the laid-back rhythm of life, try doing these:

Walk along a former sheep drover's trail from the village of Montejaque to the hilltop town of Ronda.

2 Have a meal or drink at the clifftop Parador (hotel) in Arcos de la Frontera even if you don't stay the night.

B For a wider panorama than the view from a hilltop castle, take a paragliding session. Beginners' courses are available.

If you get as far as Arcos, go on the last 30km to try one or more of the sherry *bodegas* in Jerez.

**5** Be a cowboy (or girl) for a day, riding out from a ranch where prime fighting bulls and horses are bred.

#### Ronda

Ronda is the place to catch up on a classic Spanish pastime – bullfighting. The town boasts one of the oldest and most beautiful bull rings in Spain. Opened in 1785, the arena houses a museum that traces the *corrida's* history.

The ring is in the newer part of town, joined to the old by a stone bridge that straddles a 100m-deep gorge. On the far side is another original White Village with palaces that include the Mondragon, with its classic Moorish tiles and the Santa Maria la Mayor church, built on the site of a mosque and incorporating an original *mihrab*, an Islamic prayer niche.

South of Ronda are two towns not to be missed – Jimena de la Frontera and Gaucinv – which have strong connections to their Moorish past. Jimena is famed for its castle and a local sweet made from almonds, honey and pine kernels, while Gaucin offers sweeping vistas of the Rock of Gibraltar and Rif Mountains of Africa.



#### WEATHER

A big advantage of Southern Spain is that you can invariably find warm sunshine here in winter when northern Europe is grey and cold. Bring a jersey and coat, just in case. Most people find it far more comfortable to travel here outside the peak European holiday months of late May through September when temperatures can easily climb above 30°C.

#### VIS/

As one of the Schengen countries, a visa for Spain also covers entry to most European Union member states.

#### CONNECTIONS

The main gateway airports to Pueblos Blancos are Malaga on the east, and Jerez and Sevilla to the west. Malaga has good connections with major European hubs, avoiding the need to change plane in <u>Madrid or Barcelona</u>.

While buses connect the bigger *pueblos* (villages/towns), the best option is to rent a car to allow for stops around mountains that rise above 1,600m. Most of the roads are well paved, with many bends at higher points.

#### **GOOD BUYS**

Apart from leatherwork, the area is best known for traditional handicrafts such as forged ironwork (as can be seen in the window grilles of houses), woollen blankets and shawls.

#### SPANISH FLAVOURS

Rather than eat a full meal, follow the Spanish custom of eating *tapas* (or for larger portions *raciones*) to taste a variety of dishes at one sitting.

The province of Cadiz is famous for fishing, so you'll find plenty of seafood even this far inland. Try *bienmesabe* (which literally means "it tastes good to me"), small nuggets of battered fish that have been eaten long before fast-food chains arrived on the scene.

More typical of mountain specialities are spicy sausages and cured hams, and a vegetable stew called *berza gaditana*. On hot days, a bowl of *gazpacho*, cold soup made from a blend of tomatoes, peppers and cucumber, is refreshing.

Andalucia is not a big wine drinking area as most people drink beer. An exception is sherry, which can vary in taste from the sweetest of raisins to bone dry.

The Jerez *bodegas* (wineries) also produce a brandy that has a smooth and distinctive caramelised taste, quite different from those made in France.

#### MORE INFORMATION

www.spain.info

www.rusticblue.com/pueblos\_blancos.htm www.andalusia-web.com/route\_1.htm

#### **RCI Resorts In Southern Spain**

- Club Delta Mar
- Club La Costa at Sierra Marina
- Club Bena Vista
- The Harbour Club at Duquesa
- Heritage Resorts Club Playa Real
- Apartamentos Pueblo Quinta Dos
- Club La Costa at Benal Beach
- Elite Apartments at Pueblo Evita
- Royal Oasis Club at La Quinta
- Sunset Beach Club
- Club Playa Flores
- Hotel Guadalmar
- Club Oasis at El Capistrano
- El Capistrano Village

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#### Enjoy great \$\$avings on your US holiday.

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Call us now on (65) 6223 4333 or your country's toll free number to enjoy great \$\$avings.

#### Notes:

- Subject to availability at the time of booking
- 1<sup>st</sup> week of Holiday Exchange or Getaway at regular price\*
- Not to be used in conjunction with other promotions
- Travel by 30 June 2007
- Terms and conditions apply



RCI

FLORIDA FUN

M. Timothy O'Keefe offers 10 great reasons to visit Southeast Florida

The distance between Palm Beach and Key West in Southeast Florida is relatively short, just over 320km. But you'll find plenty of exciting places and activities that are hard to duplicate elsewhere in the world. Here are 10 ways to live it up in Southeast Florida.

The historic old Seven Mile Bridge in the Florida Keys cuts through the small island of Pigeon Key. The more modern span, completed in 1982, is on the left.

Photo: Andy Newman/Florida Keys News Bureau/HO)

#### **Experience The Rich Life**

You don't have to be a Rockefeller or Trump to explore the public areas of the palatial The Breakers, one of the nation's top hotels. Start by strolling the award-winning 57hectare landscaped grounds before entering the lavish Italian Renaissance style behemoth inspired by the Villa Medici in Florence, Italy. The inside is equally impressive, with a 60m-long main lobby canopied by a high-arched painted ceiling and the huge Florentine Dining Room fashioned after Palazzo Davanzati in Florence. Window shop the hotel's exclusive boutique galleries or play a round of golf on Florida's oldest 18-hole course, space permitting. www.thebreakers.com

#### destination feature

#### **Attend The Sport Of Kings**

Understanding the ins and outs of polo isn't needed to experience the excitement of world-class tournament play on the internationally famous fields of the Palm Beach Polo and Country Club in nearby Wellington. Although the players tend to be exclusive and very rich, it takes the general public to fill the Club's stadium with 3,000 box seats and the metal bleachers opposite them every season from January through April. The sport is not the only attraction. People-watching is also fun, and sometimes, a British royal like Prince Charles or a celebrity like Sylvester Stallone may appear. Dress code is casual, with shorts and shirt (polo, of course) the norm for warm weather. www.palmbeachpolo.com

#### **Explore America's Venice**

More famous for its 37km of clean white beaches, Fort Lauderdale is also known as the "Venice of America". Explore its 483km of wet streets aboard the Water Bus, which makes 11 regular stops at attractions, bars and restaurants including the open-air mall at the Las Olas Riverfront. Or saunter over to the more exclusive stores on Las Olas Avenue. A water taxi is a carefree way to travel here, with no worries about getting lost or finding a parking place.

www.watertaxi.com/FortLauderdale/ FLLMap.Asp

#### Go Beach Bumming

Arguably the best beach in Miami is Bill Baggs Cape Florida State Park on Key Biscayne, recently ranked one of the Top 10 US beaches. After suntanning, hike the short nature trail through mangroves, then climb to the top of the old Cape Florida lighthouse, South Florida's oldest building. Climbing the 109 steps up – and down – usually works up an appetite. The Boater's Grill overlooking No Name Harbor features two Miami area specialties: Cuban cuisine and fresh seafood. Expect weekend crowds here.

www.floridastateparks.org/capeflorida/default.cfm

#### **Art Appreciation**

Miami's most exciting cultural and nightlife scene is in the famed South Beach's fanciful Art Deco District, an area of some 800 buildings from the 1920s and 30s built in a futuristic design with rounded corners and geometric ornamentation, all painted in bright pastels.

At first sight, you may feel like you've landed on the set of an old sci-fi movie from the 40s and 50s, but the popular South Beach (SoBe) is not only the chicest place to be in Southeast Florida, it's the only Art Deco National Historic District in the US. View the hotels along Ocean Drive between 5<sup>th</sup> and 15<sup>th</sup> streets in the morning to fully appreciate the mind-boggling variety of designs and colours, but return after dark to see the place come alive with neon lights and all the pretty people partying. Then join in. **www.miamibeachfl.gov** 



South Beach's Art Deco District

#### **Go Native**

Bureau/HC

<eys |

Frink/Florida

Stephen I

Photo:

Miami is most famous as a city by the sea but it also sits at the edge of the Everglades, one of the world's great wilderness areas. Just 30 to 45 minutes west of Miami, Miccosukee Indians will take you over the famous "river of grass" on shallow draft airboats powered by an airplane-type propeller. You may achieve speeds of up to 80kph and view alligators and water birds before arriving at a genuine hammock-style Indian camp. Learn Miccosukee ways at the Miccosukee Indian Village and why they migrated to Florida. Afterwards, watch a uniquely Florida sport, alligator wrestling. Try native foods in the Miccosukee restaurant and bring earplugs for the airboat ride.

www.micosukeeresort.com/mivillage

A diver exploring the forward deck of the USS Spiegel Grove, off Key Largo in the Florida Keys National Marine Sanctuary



Top: Florida Keys' clear waters provide snorkellers easy access to a wealth of living coral and marine life Left: Cape Florida's historic lighthouse – built in 1825 and reconstructed in 1846 – is the oldest standing structure in Miami-Dade County



Miami 's Ocean Drive

#### Spotlighting Alligators

Get up close and personal with Ever-

glades National Park the way few others do: go spotlighting for alligators at night at the Royal Palm Visitor Centre, 6.5km beyond the Homestead entrance. The Anhinga Trail with the long-necked anhinga (snake bird), alligators, garfish and an ever-changing scenario of water birds is the most-visited wildlife site by day, but almost no one comes here at night. Walk the trail with a strong flashlight and cast the light over the water, looking for the alligator's bright cherry-red eye. It's an interesting sight. For an even more interesting (or scary) experience, turn off your flashlight and stand still in the pitch-black swamp for a moment!

www.nps.gov/archive/ever/visit/vc.htm

#### Swim With The Fishes

Immerse yourself in the giant fishbowl known as the Florida Keys, popular with divers and snorkellers. From Key Largo to Key West, the clear waters offer an unparalleled view of fishfriendly waters, particularly in summer when there are no cold fronts to churn up the waves – or your stomach. Snorkellers and divers have different needs and skills, so always book your trip on a boat that caters to your interests. Shop around for a boat operator which provides services that meet your needs.

www.fla-keys.com/diving

#### Kayak The Outback

In Florida, the outback is called backcountry, and the best place to kayak this bird-filled mangrove island wilderness is off Big Pine Key, also home to the rare and endangered Key Deer. The gentle waters on the Gulf of Mexico side make for casual paddling conditions and allow for easy wildlife viewing and nature photography. You'll be amazed at how seemingly impenetrable mangrove islands have hidden passages leading to secret tunnels and impressive amphitheatres. Imagine being inside one of these domed canopies of thick mangrove roots on a full moon night. Extremely romantic.

www.fla-keys.com/lowerkeys/ecotourism.htm

#### **Celebrate Sunsets**

Sunsets happen everywhere but in Key West, it's the most important ritual of the day as both locals and tourists congregate to watch what

everyone hopes will be a brilliantly setting orb. As everyone waits, musicians, jugglers and other street performers entertain or panhandle the audience. Drinks of every kind flow freely and camera enthusiasts seem glued to their eyepieces. When that magnificent orb finally sets, there's only one thing to do: Applaud one of nature's most appreciated sights.

#### www.fla-keys.com/keywest

### EV Tips

#### Social Norms

As many Cubans have fled to Miami since Castro's takeover in the 1950s, Miami is a mini-Cuba with many people still speaking only Spanish. So knowing some basic Spanish would be helpful especially when asking for directions.

Tipping is a standard practice in the US for most services. As a general rule, tip between 15 to 20 percent of your bill amount at restaurants, in taxis and for other services. If you receive luggage assistance at the airport or hotel, tip US\$1 to \$2 per bag. Giving a dollar or two a day for the hotel maid is also standard practice.

#### Safety Tips

Americans drive on the right-hand side of the road. In Miami, drivers can be very aggressive. Some take it as a personal insult if you cut them off and may react violently. If this should happen, apologise.

After dark in Miami, walk only in tourist areas. Never employ anyone who approaches you wanting to act as your informal "guide" and don't accept rides from strangers.

Any flashy display of money or jewellery is an invitation to a robbery or mugging. Store your passports, tickets, jewellery and valuables in your hotel room safe.

Due to recent terrorist concerns, the amount and type of liquid that can be carried on an airplane is continually changing. Ask your airline about the latest guidelines.

#### Dressing

Pack sparingly as it's warm and humid in Florida most of the year, though in winter, cold fronts can drop temperatures to 1°C.

Florida's dress code tends to be informal with shorts acceptable in many stores and restaurants during the day. Sneakers are a daytime norm and sandals (worn without socks) are also popular. Coats and ties are rarely worn except in formal hotels and restaurants. Hats and polarised glasses are necessary at the beach.

For men, a sports jacket and collared shirt with slacks are perfect for restaurants. For women, a pants suit or dress is equally fitting. In the evening, jeans and T-shirts are considered low class.

#### Local Flavours

Because of the Cuban migration, Cuban food is a large aspect of Southeast Florida's cuisine. Cuban cooking relies on only a few basic spices, such as garlic, cumin, oregano, and bay leaves. Meats are usually marinated in citrus juices and then roasted over low heat until they are tender and literally falling off the bone.

Stone crab claw meat is a popular Florida seafood delicacy. Frozen claws are available year-round but fresh ones are best during the annual harvest between mid-October and mid-May.

Southeast Florida's classic dessert is key lime pie, a tangy and tart dessert that should be yellow, not green. It sometimes has a dollop of whipped cream and a slice of lime on top.

#### **RCI** Resorts In Southeast Florida

- American Vacation Resorts at Sand Dune Shores
- Palm Beach Shores Resorts and Vacation Villas
- Palm Beach Resort & Beach Club
- South Shore Club
- Hollywood Beach Resort
- Hilton Grand Vacations Club at South Beach
  - The Savoy Hotel
- Neptune Hollywood Beach Club
- Driftwood Beach Club
- Anchorage Resort and Yacht Club
- Caloosa Cove Resort
- Golden Strand Ocean Villa Resort
- The Galleon Resort
- Reflections at Ocean Key House



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Call your Holiday Guide on (65) 6223 4333 or your country's toll free number.

Book by 28 February 2007.

#### Note:

Subject to availability at the time of booking
 Travel by 30 April 2007

- Terms and conditions apply

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\* Accommodation only

Hainan has lots of snow-white sandy beaches and its natural bays are great playgrounds for water activities

## Hawaii Of The Orient

China's emperors of old deemed Hainan so dismal that it was used as a prison isle. Times have changed and Hainan is now the haunt of supermodels, sun lovers and the new jet set. **Graham Bond** checks things out.

Beijing has history; Shanghai has haute cuisine. Xian is cultural; Hong Kong is cool. But if China were to become a real tourist favourite, where, oh where were the beaches?

It took 111 buxom beauties to reveal the answer. In 2003, Miss World came to the small island province of Hainan. And she hasn't left since. After the babes came the brutes in the form of the World's Strongest Man contest. A series of major international golfing tournaments and top-notch hotel chains have since added more gloss to the ever-thickening veneer. It's a turnaround for an island that was, in dynastic times, dubbed the "Gates of Hell". As China's most southerly outpost, it was considered a dismal place, fit only to be used as a place of exile for courtiers who had incurred imperial wrath.

One of those unfortunates, poet Su Dongpo, was obviously a man of modern sensibilities. Inspired by the island's craggy coastline, white beaches, blue skies, lush forests and incredible biodiversity, he wrote a series of odes to Hainan's natural wonders that changed the way Beijing viewed its distant territory. Accordingly, the folks in charge of Hainan these days use a rather different epithet to describe their home: "Hawaii of the Orient".

#### **Island Paradise**

Hainan may be on the same latitude as Hawaii, but it wasn't until this century that it began to live up to the notion that it could compete as a tropical tourist paradise. Fifteen years ago, the city of Sanya, on the southern tip of the island - about 483km from Hong Kong - was an agricultural backwater, with only a handful of hotels offering an escape to Beijing's elite and Hong Kong businessmen. Since Miss World landed, the crowd is increasingly cosmopolitan, with tour operators as far away as the UK offering Hainan as a glamour/sunshine option on tours of the Middle Kingdom.

In terms of beaches, Hainan competes admirably with the real Hawaii. Yalong Bay, just east

#### destination feature

of Sanya, offers a stunning 7km sweep of white sand and is home to an increasing number of five-star citadels. It may not have Hawaii's fearsome breakers, but the tranquil aquamarine ocean is perfect for windsurfing, jet skiing, snorkelling and scuba diving. Dadong Hai, closer to the city, offers more superb sand. In both places, sun-lovers are likely to have plenty of space to stretchout as the Chinese are known for their aversion to UV rays.

Hainan is actually much bigger than Hawaii. The island rises from the Gulf of Tonkin in the shape of a teardrop blowing in an easterly wind. The distance between Sanya in the south to the provincial capital, Haikou, in the north is about 200km. Three major highways - west, central and east - traverse the island, allowing for easy exploration. Haikou is also connected to mainland Guangdong by China's first aqua-train - the carriages are conveyed by ferry, rolling off the boat and directly onto the railways either side of the strait.



From top: Haikou, Hainan's capital city; Wanquan River Drifting; Ethnic Li and Miao festival

#### Wildlife And Nature

As with all Chinese provinces, Hainan has a single-character abbreviated name: Qiong. The translation is "fine jade", a poetic reflection of the island's lush green forest covering. Industrialdeforestation during speed China's communist heyday means, in places, the canopies look jaded rather than jade-like. Nevertheless, the diversity of Hainan's wildlife remains impressive - it is home to 344 kinds of birds and 82 varieties of mammals, including the

rare black-crested gibbon, macaque and Eld's deer. Several wildlife and nature reserves offer tourists sightings of these natural treasures. The Jianfengling Forest, on the island's west coast, is a highlight.



#### Hainan's rivers and forests spill down from Limuling Mountain range, which forms a backbone to the island. The highest point is the 1,867m-high Wuzhi (Five Finger) Mountain, a stunning collection of craggy outcrops that rise from the forest. Nearby is Baihua Ridge, home to a towering waterfall, and the

### Don'ts

Avoid the scores of manufactured "minority villages" close to Sanya or the eastern highway. They are overpriced, tacky and unpleasant.

2 Don't forget your sunscreen and mosquito repellent.

### 6 Things To Do

- Beach bum at Yalong Bay or have a go at one of the many watersports on offer, among them paragliding and jet skiing.
- Head inland and enjoy the minority villages and spectacular scenery around the 1,876m Wuzhi Shan (Five Finger Mountain).
- Take a dip in a volcanically warmed mineral water at the **Guantang Hot Spring Resort**.
- Hike around the **Jianfengling Nature Reserve**, one of China's bestpreserved primeval tropical forest areas.
- Play a round of golf at the **Yalong Bay Golf Club**, home to the European Tour in 2006 and recipient of a slew of international awards.
- Visit Sanya's **Xinlong Tropical Botanic Garden** which is home to over one million plants including the Huanglian (literally king of lotus), a gigantic leaf that is said to be capable of supporting a 10kg infant.

town of Tongshi, the capital of the Li and Miao Autonomous Prefecture. Hainan is home to three of China's 56 minority "nationalities" and examples of their distinct culture can be found in the villages outside town.

Note that the cack-handed commercialisation of minority culture – a problem throughout China – is particularly acute in Hainan. Most of Hainan's so-called "Minority Villages" are tacky beyond compare. You're better off spending time seeking out some genuine local culture. Real Li villages, located in the mountainous highland areas, may not be as loud, proud and gaudy as the staged "wedding" shows you might see in the tourist equivalent.

Hainan's sometimes exploitative attitude to tourism development can be frustrating. The rocky coastline at Tianya Haijiao ("The End of The Earth"), for example, is accessible only through an overpriced and kitsch "culture park". Similarly, the giant Guanyin statue at Nanshan may be impressive in size but prices are high and – considering the area is supposed to be a Buddhist centre – the park feels strangely soulless.

#### **Good Buys**

Hainan offers the shopper a plethora of minority crafts as well as the usual seaside fare – coconut-shell crafted gifts and seashell necklaces. However, the island really comes into its own with its pearl markets where prices are fabulously cheap, although attention must be paid to the quality of the product.



Hainan offers plenty of minority crafts and seaside souvenirs

The fruits of the sea don't end there. Seafood in Hainan is plentiful and among the cheapest in China. At dusk, droves of street vendors grill a bounty of fresh fare, including clam, lobster, crab, squid and kelpfish. For dessert, gnaw on sugarcane like the locals do or enjoy coconut juice, served straight from the shell for as little as 1 yuan. If you like tea, try Lan Gui Ren which is said to be good for the complexion.

So after a millennia of bad press, Hainan is finally getting a break. A phalanx of marketing folks is now telling the world about its many endearing qualities: Sumptuous food, soothing hot springs, lush landscape, luxurious hotels. However, Hainan's gems are its white sand, whispering palms and fresh coconut juice. China's beaches have been well and truly discovered.



Yalong Bay Central Square

## EV Tips

#### GETTING THERE

#### By Ai

There are daily scheduled flights from all over China (including Hong Kong) to both Haikou and Sanya. Hainan Airlines is considered to be one of the best domestic carriers. Recently, Sanya witnessed an explosion in the number of charter flights arriving from overseas. Singapore and South Korea have begun sending passenger aircraft direct to Sanya. Contact your local travel agent for details.

#### Boat

There are a handful of ferries operating between Haikou and Guangdong (including Guangzhou), though they are comparatively slow and routes are subject to frequent change.

#### Train

There is an overnight train direct from Guangzhou to Haikou.

#### **GETTING AROUND**

High-speed buses link Haikou and Sanya in three hours. Choose from three different routes between the two cities. You can easily get around the rest of the island by bus or minibus. Sanya is also one of the few Chinese cities where foreigners can rent a car, although at great expense.

#### VISAS

If you are travelling in a large tourist group and a resident of one of 21approved countries, it is now possible to get a 15-day visa-on-arrival at Sanya International Airport. Ordinarily, China requires most foreign nationals to have a visa to enter Mainland China (including Hainan). Thirty-day tourist visas can be obtained from your nearest embassy or consulate. Travellers arriving in Hong Kong can apply for a visa there.

#### WEATHER

Hainan has high temperatures yearround. Rainfall is high through summer and autumn. The best time to visit is between November and April when temperatures are milder and rainfall is low. Avoid visiting during the Chinese New Year period.

#### **RCI** Resorts In Hainan

- Noble Yacht Club, Hainan
  TRAC at Hainan Noble Yacht Club
  - Yacht Club Haixing Yunlong Bay
- Haixing Yunlong Bay Resort





The areas

MAN WARRANT STATE

The entrance to Wat Phrathat Doi Suthep, Chiang Mai's most revered temple

## Culture-Rich Chiang Mai

Photos: Chris Wee

Thailand's second-largest city and northern capital, Chiang Mai, offers something for everyone. **Chris Wee** takes in the sights and sounds of this ancient and culture-rich city.

ounded in 1292, Chiang Mai is nestled in the rolling foothills of the southernmost Himalayan Mountains, 800km north of Bangkok. Chiang Mai actually translates as "New Walled City", with parts of the old wall restored as gates and corners, enclosing a quaint moated inner city. No tall buildings within the inner city, just a profusion of temples of Burmese, Sri Lankan and Lanna Thai styles and origins, decorated with woodcarvings, dragon stairways, temple guardians, gilded umbrellas and stupas laced with gold filigree. Small side roads with quiet neighbourhoods give the



Clockwise from top right: Thapae Gate is one of the city's many gates; Golden elephant in Wat Si Kham; Don't leave without riding on an elephant; Three Kings Monument; Colourful blooms on display during the Chiang Mai Flower Festival

inner city a village-like atmosphere, one of the charms of this rapidly growing city.

In recent years, there has been a sudden growth of new hotels, shops and restaurants in and around the city, indicative of Chiang Mai's lure as a tourist destination. Even the local authorities are doing their part to make the city more attractive for visitors and locals alike by removing unsightly overhead cables, cleaning up the Ping River and planning riverside walkways. Long-term foreign residents have also been roped in as tourist police. So don't be surprised to see a Caucasian dressed in Thai police uniform giving directions to lost visitors!

So it comes as no surprise that Chiang Mai was voted the world's fifth best destination by readers of *Travel & Leisure* magazine in 2005. Here are some ways to enjoy the city.

#### **Festivals Galore**

Chiang Mai is blessed with festivals almost year-round. Two major festivals are Songkran and Loi Krathong, usually celebrated in April and November, respectively. From 1 - 4 February this year, the annual Chiang Mai Flower Festival takes centerstage with a parade of flowery floats and beauty queens. For the first three days, prized blooms can be viewed at Suan Buak Haad City Park in the southwest corner of the moat. The best viewing location for the Saturday parade is near the VIP stand at the Govenor's residence near Narawatt Bridge or any vantage point on Thapae Road.

#### Walk The City

The city's authorities coined the term "Walking Street" to denote street-side shopping, flea markets and open-air food stalls on cobbled inner city roads which are closed to traffic from 4 – 11pm every Sunday (also Saturdays from November to January). The original Walking Street is Ratchadamnoen Road, a main artery west of Thapae Gate and the side road of Phra Pokklao where the Three Kings Monument stands.

#### **Shop On The Streets**

From sunset to midnight year-round, both sides of Chang Klan Road become a fairyland of lights and pushcart stalls that have become a symbol of the city's street shopping scene. Bargaining is a must here. The street stalls are actually an offshoot of the official Night Bazaar, a threestorey building on the same road housing better quality wares and offering a vital element to stressfree shopping absent on the streets: price tags. When hunger strikes, visit the many nearby international restaurants, the new Kalare Food Court or decades old favourite, Anusarn Night Market.

#### To Market, To Market

For a colourful local experience, visit Warorot (local name: Kad Luang) market in the heart of Chinatown. Its upper floors are worth a wander

## **EV** Tips

#### **GETTING THERE**

Chiang Mai International Airport was recently expanded to handle larger numbers of visitors. The airport is a 10-minute drive from the city centre. There are many direct flights between Bangkok and Chiang Mai, which takes about 1 hour and 10 minutes. There are also direct international flights from Singapore, Kuala Lumpur, Luang Prabang, Vientiane, Kunming and Yangon.

Alternatively, take the train from Bangkok to Chiang Mai. Most journeys are overnight and take approximately 12 to 15 hours.

www.chiangmai-thai.com/train\_schedule.htm There are also many buses plying between Bangkok and Chiang Mai, most of which run overnight taking approximately 10 hours. www.chiangmai-thai.com/bus\_schedule.htm

#### **GETTING AROUND**

Travel like the locals by *songthaew* or *tuk tuk*. Most drivers know some English. Metered taxis are a recent phenomenon, many parked outside malls.

#### Weather

Northern Thailand has three distinct seasons: • November to early February is cool and dry

- with fog in highlands
- March to June is hot and humid, and can be hazy
- July to Oct is official rainy season with sunny skies in between

#### Don'ts

- Don't venture into dark or remote areas.
- Don't be coerced into buying precious stones at a 90 percent discount because of "a final day government sale". Some *tuk tuk* drivers perpetuate this discount scam or may want to bring you to shops which offer them high commissions, so stand your ground.

for clothing and shoes. Explore surrounding side lanes and shophouses which sell clothing, fashion items and handicrafts. Cross the footbridge across Ping River and explore the quiet neighbourhood of Wat Gate where large teakwood homes still exist.

#### **Temple Tour**

Wat Phrathat Doi Suthep may be crowded but on clear days, the views from 1,000m above Chiang Mai are stunning. A modern symbol of the city, the temple's gold plated 7m-high chedi can be seen miles away. Originally established in 1383, the site was chosen by a white elephant which was let loose to roam the hills. Upon reaching the present site, it circled three times and knelt down – an auspicious sign. Check out the white elephant replica within the temple grounds. Be prepared to climb over 300 steps from the entrance or take a 50 baht tramway ride up.

#### Have An Adventure

The village trails outside the main city are worth exploring. There are many tours available – from a few hours to a few days. Half-day tours to Mae Sa Valley's "show villages" feature elephants, buffalo and monkeys entertaining visitors. Elephant rides are common. Multiday choices will include longer treks and stays in remote hilltribe villages with walks to waterfalls and river rafting thrown in. You can also mountain bike in Mae Taeng Valley, 40km north of Chiang Mai.

#### Get A Massage

Sprouting like mushrooms in recent years, massage services are found at the Walking Street and night markets where tourists frequent. Quality varies but costs are reasonable (as little as 60 baht for a roadside 30minute foot massage). For more luxurious massages, visit the spas at major resorts.

#### Chill Outdoors

Huay Teung Thao Reservoir, a sizeable lake about 10km northwest of the city, is a great place to chill out, have a picnic,

swim or windsurf during the hotter months. There are numerous food stalls and vendors right at or over the water's edge. Don't panic if you hear gunfire in the distance as the reservoir sits on Thai army "reserve" land.

#### Learn Thai Culture

For an overview of Chiang Mai and northern Thailand's culture and history, visit the Chiang Mai City Chiang Mai comes alive at night with lots of opportunities for shopping and eating

Arts and Cultural Centre on Phra Pokklao Road. Here you can watch a video and see rooms devoted to Buddhism, agricultural history, hilltribes and past royal dynasties.

#### **RCI Resorts In Chiang Mai**

- MTC at Lanna Resort
  - Royal Bella Vista
- Country ClubGolden Cupids

## **Go Thailand!**

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Call us now on **(65)** 6223 4333 or your country's toll free number to book an unforgettable holiday to Thailand.





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Travel by 30 June 2007

- Not applicable for bookings to Phuket\*
- Terms and conditions apply



## How To Stretch Your Holiday Week

RCI Holiday Guide **Lim Kuo Ching** tells you how to stretch your standard week's entitlement to maximise your holiday time.

> It gives me great pleasure to share with you some tips on how you can turn your standard week holiday into a four-week funfilled holiday across Europe or the US.

A common question that I often receive from members is: "I am travelling to Europe and would like to stay for more than a week. Is this possible since I am only entitled to one week every year?" The answer is: "Yes." This is

often followed by another question

from members: "What is the maximum number of weeks I can travel on a single holiday?" The answer is: "Four weeks!" Amazed? Well, you're not alone as many members are also surprised by the answer.

Here's how you can maximise your holiday week, taking the example that you will be travelling in November this year:

- 1. If you are planning for a holiday in November
- this year, you must not have utilised the previous two years' (2005 and 2006) weeks that you have deposited.
- 2. Deposit your current year (2007) entitlement.

**Deposit Timeline** 

1 month

before

Start date of

vour owned

week

(1 Oct 2007) (1 Nov 2007)

Deposit your week within

this time frame

Period you can deposit your week 3. Deposit the following year (2008) entitlement in advance.

When you deposit a week with RCI, you are automatically given a three-year window of opportunity to exchange your week. This means that you can choose to travel one year before or two years after the start date of your week. So you don't have to wait any longer. Just call us and let one of our Holiday Guides assist you in the planning of your long holiday to Europe or the US.

Remember that at RCI, you have more holiday options than the standard one-week holiday you own. Members tend to think that since they only have a oneweek entitlement from their home resort every year, they can only travel once a year. Well, here's the good news: You can travel more than once a year without having to use the week you own. You can choose from various RCI holiday options such as Rentals, GetAway Specials and Pack & Go Holidays. What's more, they are available to you at exclusive member-only rates.

Call us to find out more or to book the special holiday that you have been dreaming of.

Wishing you many great holidays with RCI!



#### To Illustrate:

2 years

before

(1 Nov 2005)





#### **RCI Resort Recognition Programme**

A select number of RCI resorts – judged by the most stringent standards in the industry - are recognised as RCI Gold Crown Resorts. These resorts have attained the highest level of excellence in resort accommodations and hospitality. Each resort receiving the RCI Gold Crown Resort designation has met quality and service requirements based on both RCI Member Comment Card ratings and an evaluation of resort facilities, amenities and services. Selection for these prestigious awards is determined annually. RCI is equally proud to recognise resorts that have demonstrated an ongoing commitment to quality and member satisfaction through superior performance.





Chen Yanli (Beijing Shihao Int'l Hotel) and Tina Liu (RCI)







**Gold Crown** 

Laaoon

Bay

3691

3968

4923

4973

5254

5376

5459

5731

6302

6613

6920

Risata Bali Resort & Spa

Royal Bali Beach Club at Candidasa

Royal Lighthouse Villas at Boat

The Allamanda Laguna Phuket

Royal Bella Vista Country Club

Bali Masari Resort

Medewi Bay Retreat

QVC at Samui Peninsula

Royal Bali Beach Club at Jimbaran

Swiss-Garden Hotel Kuala Lumpur

RVC at Hotel Rama Candidasa

Asril Abdullah (RCI) and Allan Floate (Royal Bali Beach Club@Candidasa)

Far left: Asril Abdullah (RCI) and A.A Gede Rai (Bali Masari Resort)

Left: Khun Vittaven Muttamara and Khun Suthasinee Setabandhu (QVC@Samui Peninsula) and Gonzalo Magueda (RCI)

#### **Gold Crown**

7590	Bali Emerald Villas
7771	Resort Suites at Sunway Lagoon Resort
7773	Astoria Plaza Suites
7901	Hanwha Resort Haeundae
7902	Hanwha Resort Jeju
7903	Hanwha Resort Seorak
8585	New State Guest House
8712	Eastern Resort & Spa

#### Silver Crown

3694	Muju Resort
4170	Harris Resort
4980	Surf Plaza-Qingdao
5216	Tai-Pan Hotel
5377	The Resonance Club at State Tower
5450	Swiss Grand Bali
6363	Blue Point Bay Villas and Spa
6614	Swiss-Garden Resort & Spa Kuantan
6888	The Silk Road Dunhuang Hotel
7525	Beijing Shihao International Hotel

#### Hospitality Award

2864	Berjaya Tioman Beach, Golf and Spa Resort
4325	Kentington Resort
6277	PPVC at Hoya Hot Springs Resort and Spa
6961	Bali Shangrila Beach Club

#### **RCI Service Award**

#### **RCI Champions 2006 Winners**

The RCI Champions scheme was initiated to recognise winners and reward RCI affiliates' staff's contribution to the overall growth of the holiday ownership industry.

RCI was impressed with the number - and quality - of entries it received. The results are in and the winners have been notified.

RCI congratulates all the winners for their excellent work and perseverance.

And the champions are....



Ian Raymond Cox and Lendra (RVC), and Gonzalo Magueda (RCI)



Rhonda Scott (Allamanda) and Calvin Choo (RCI)



Khun Ann and Lynn Louise Brown (QVC) with Vic Faulkner (Royal), Gonzalo Magueda (RCI), Calvin Choo (RCI)

#### **Service Excellence**

Silvester and Rainer Aust (Risata)

Ramon Wang Xing	China
Summer Cui Yu Ming	China
Indira Shetty	India
Jay Belgaumkar	India
V A Nair	India
David Hadson	Indonesia
Lendra	Indonesia
Silvester Bugis	Indonesia
Jennifer Ho Mun Yee	Malaysia



David Hadson and Ann Parker (Royal)

## Gonzalo Magueda (RCI) and

Julie McNelly (Jimbaran)

#### Service Excellence

Roy Pancras Anthony	Malaysia
Veni A P Verappan	Malaysia
Belen R Roa	Philippines
Kyung Hee Park	S.Korea
Porntip Tansiri	Thailand
Rhonda Scott	Thailand

#### **Operational Excellence**

Sophie Chen Su Wei	China
Babitha A K	India
Debraj Bahumick	India
Loretta Fernandez	India
I Made Nukada Aryana	Indonesia
I Nengah Sulinggih	Indonesia
Julie McNally	Indonesia
Maziah Binti Ibrahim	Malaysia
Mohd Niza Bin Ismail	Malaysia
Muhammad Taha Bin Zainal	Malaysia
Mary Rose Razon	Philippines
Hyun Sun Lee	S.Korea
Utida Dancharoen	Thailand



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inside view

The next day, we drove to Mount Ruapehu, a winter ski destination in Tongariro National Park. The journey to the mountaintop was a breathtaking experience, with beautiful landscape, snowcapped mountains and pine forests. The chairlift sightseeing ride to the top was most invigorating,

> heightened by the crisp and cool mountain air. The kids had fun playing in the snow – snowboarding, tobogganing and throwing snowballs.

The following day, we visited Te Puia in Rotorua, an hour's drive north of Taupo. A thermal active Maori village, Te Puia is where visitors can learn

all about Maori dances, culture and

## **Action-Packed Adventure**

New Zealand is a photographer's paradise, says RCI Member Abdul Razak Bin Mohamed, who spent a week in the North Island with his family.

My wife, our four sons and I visited Lake Taupo in New Zealand's North Island for a week last August. We rented a Toyota Previa at Auckland International Airport and drove four-and-a-half hours south to Taupo, strategically located in the centre of the North Island. It was an easy drive, just like in Malaysia, as the highway road conditions were good. What's more, there was no need to pay tolls and parking was free everywhere!

The RCI Gold Crown Resort in Taupo, Lake Edge Resort, may look ordinary from the outside but inside, an amazing environment greets you, like a scene from a postcard. At our backyard was Lake Taupo, with boats, yachts, wild ducks and swans on the deep blue waters, set against a backdrop of snow-capped mountains and glorious sunshine. We knew we had chosen the right place and the right time for our holiday. I wish I could have painted what I saw at the Resort.

Our two-bedroom unit was equipped with full-kitchen facilities, a hot spa and a Jacuzzi. Outside the unit was a heated swimming pool.

Congratulations, ABDUL RAZAK BIN MOHAMED! You have won S\$100 for sharing your travel experiences with us. Thank you for contributing your

#### Want To Win Cash?

Share your RCI holiday experiences with us! Send your story to *Endless Vacation*, RCI Asia-Pacific Pte Ltd, #09-01/05 PWC Building, 8 Cross Street, Singapore 048424.

Or email it to **asiamembers@rci.com**. Be sure to include your RCI Membership Number and a selection of photos with details of the people in the photos and where the shots were taken. Closing date: **31 May 2007.**  handicrafts, and observe mud pools, geysers, hot waterfall, hot steam and kiwi birds.

We did not realise until much later that we were actually standing on a very thin ground that separated us from the hot molten magma underground. Earlier, during our journey to Rotorua, we saw what looked like smoke coming from the forest. They were actually hot steam from the ground and the air was filled with the smell of sulphur. New Zealand's unique geography was rather educational for our sons.

Next, we headed for Waitomo, two hours' drive east of Taupo. Waitomo is home to the famous Glowworm Caves. A boat ride along the dark underground river caves revealed millions of glowworms stuck to the cave ceiling, making it appear like a star-filled sky.

The highlight of our trip was the quad bike ride in a Waitomo farmland. We rode on the quad bike – a motorbike with four giant wheels – for two hours, through rolling plains, hills, pasture fields and grazing areas. What an exhilarating experience!

On our last day, we visited a bee farm and a prawn farm. We also rode on the Huka Jet Boat and contemplated whether or not to bungee jump. In the end, my sons "chickened out" of bungee jumping and I wondered if it was because they were afraid or that they wanted to save their father some money!

Thanks RCI, for making our holiday so exciting and memorable. We hope to visit the South Island next.

holiday story.



From left: Nur Huda (CE Specialist), Edward Alvero (CE Manager), Adrian Lee, Jo Seetho and Angelia Long Many introductions and changes took place in 2006, and some of you might have missed out on them. We fill you in on what is going on and what will be coming up.

#### Have You Been Missing Out?

In 2006, RCI sent out 75 percent of its promotional communications via email. We received a great response from our members and we'll continue to email you in 2007.

If you have yet to provide us with your email address, please do so as soon as possible.

Send your email address along with your RCI membership ID number to asiamembers@rci.com. Be the first to know about our hot deals and don't be left out.

#### Introducing RCI's Dedicated Customer Experience (CE) Team

At RCI, we are constantly looking at ways to improve the level of service which we provide to our members. We want nothing more than for us to be your No.1 travel provider for your holiday accommodation. It's not simply about sending you on the holiday of your dreams but also fulfilling your overall member experience. To achieve this, we have introduced a dedicated Customer Experience Team who will look after the concerns you encounter while on holiday. With the new team, you can expect the following:

#### 1. Quick Turnaround Time

Should a query or feedback be received, you can be assured that a representative from the CE team will be in touch with you within 48 hours to provide assistance.

#### 2. Quality Assurance

As we want to ensure that we always deliver the best service to our members, the CE team will be monitoring calls, providing continuous training to our holiday guides, reviewing comment cards, fame surveys and more.

#### 3. Incident Resolution Programme

Our trained professionals will handle members' feedback accordingly and use various quality tools to manage situations for a timely resolution. We will also be monitoring quality issues to make sure a service lapse does not occur again.

As RCI's CE Team will be increasing their contact with members, you can look forward to new and improved ways of communication via SMS, email or the Internet.

#### **RCI's Latest Makeover**

It's about time we had a new look for the New Year. So check out the upgraded look and usability of RCI-Asia's website. Over the course of the year, we'll be upgrading our system to allow for greater efficiency for online transactions. We want to be available to you for your holiday bookings 24 hours a day, 365 days a year, for many years to come. Look out for exciting promotions that will be introduced on a regular basis.



#### 2006 Readership Survey Winners

**Congratulations** to the following members:

1st Prize

1 Week International Stay For 4 Mr Leong Hoe Kin RCI ID: 170404800

**2nd Prize** Midweek Asia Getaway For 2 Mrs Grace Kingdon RCI ID: 130001783

**3rd Prize** RCI Hamper (worth up to \$\$100) Ms Chue En Buan RCI ID: 696901044

#### **5 x Consolation Prizes** S\$50 RCI Voucher

Mrs Hung Tzu-Hsin RC Ms Sheila Marie Casaol RC Mr Raymond Ip RC Mr Chandra Apsarton RC Mr Abu Mansor Md. Yasin RC

RCI ID: 666600314 RCI ID: 350202062 RCI ID: 146911150 RCI ID: 382003785 RCI ID: 301001083

#### New Affiliations At Press Time

## **Resorts Update**

#### LHC Phuket Resort

Tel: (66) 7 6 324 059

61 Moo 4 Cherngtalay, Thalang, Phuket 83110, Thailand

Situated in the heart of Asia's finest destination - Laguna Phuket - LHC Phuket Resort plays host to the most discerning of guests. Discover a world of luxurious vacation living here, with beautifully appointed suites facing tranquil lagoons and lush greenery. An exclusive resort within easy reach of the Andaman Sea. LHC Phuket Resort offers the comforts of home and the fun of a resort - giving you the best of



#8715

both worlds for that well-deserved getaway or family holiday. When not relaxing in the suites, which have unique decorations and quality finishing, guests can enjoy a multitude of activities: riding atop a majestic Asian elephant, enjoying rejuvenating sessions at one of the many renowned spas at Laguna Phuket, teeing off at an award-winning 18-hole golf course, indulging in a vast array of water sports, or simply unwinding beneath a swaying palm tree on the 3km white sand beach.

#### Check In/Out

Saturday after 2pm/before 12noon

**Unit Amenities** Air Conditioning-A Kitchen-P Microwave-A Telephone-A

laundry, snack bar Other Amenities

**On-Site Amenities** 

Beach-NB, boating-NB, childcare-NB, conference facilities-NB, fishing-NB, games room-NB, grocery-NB, hairdresser-NB, horseback riding-NB, live entertainment-NB, medical facility-NB, playground-NB, scuba diving-NB, shopping-NB, spa-NB, tennis-NB, waterskiing-NB, windsurfing-NB

Pool, children's pool, golf, exercise equipment, auto rental,

#### Saldera Ubud

JL Raya Pengosekan, BR. Pengosekan Desa Mas, Ubud, Gianyar, Bali 80571, Indonesia Tel: (62) 361 977564

Saldera Ubud is located in Ubud, the cultural heart of Bali. Ubud's beauty and rich cultural heritage have been attracting visitors including celebrities for decades. This charming village is also the "royal centre" of Bali as numerous palaces, temples and museums are found here including Puri Saren Agung, Neka Museum, Agung Rai Museum of Art. Museum Puri Lukisan and Antonio Blanco Renaissance Museum. For those who love the outdoors, Ubud offers plenty of opportunities for cycling and walking

Denpasar International Airport: 20km

#8745



around its outskirts and villages on asphalt roads, through dirt paths, across bamboo bridges and into ravines and rice paddies. A visit to the famous Monkey Forest and Elephant Safari Park are also a must.

**Check In/Out** Saturday after 3pm/before 12noon

#### **Unit Amenities On-Site Amenities** Air Conditioning-A

Kitchen-P Microwave-A Telephone-A Washer/Dryer-A

#### Pool, children's pool, laundry, restaurant, snack bar

Other Amenities Beach-14km, boating-NB, fishing-NB, golf-NB, horseback

riding-NB, lake-NB, scuba diving-19km, squash-NB, tennis-NB, windsurfing-19km

#### I FGEND

Unit Amenities: A: In all units. S: In some units. Kitchen: F: Full kitchen. M: Mini kitchen. P: Partial kitchen. Other Amenities: NB: Nearby

#### ADVERTORIAL

### Enjoy Elegance In Bangkok

Treat yourself to an unforgettable holiday in Asia's most fascinating city - Bangkok. Discover all that the city has to offer and enjoy the comforts of home while staying in the charming suite of the Elegance Boutique Hotel. Conveniently located in downtown Bangkok in the popular Silom area, the Elegance Boutique Hotel offers 71 wellappointed suites ranging in size from studios to one and two bedrooms.

The hotel boasts a charming rooftop garden with an outdoor swimming pool, fitness room, Jacuzzi, sauna and massage centre, along with a multi-purpose room for parties and special events. The hotel also has a business centre where you can access email and surf the Internet. If your kids are travelling with you, make use of the babysitting service when you are planning an evening out on the town.

Enjoy the delicious food at the hotel's excellent restaurant and the atmosphere of the poolside bar where you can sip your drinks while admiring the panoramic views of the city and planning your next activity.

There are many shops

within walking distance from the hotel. Bangkok's famous nightlife area is 15 minutes' walk away or just a few minutes by taxi. Two skytrain stations (Saphan Taksin and Surasak) are just a 5-minute walk from the hotel. Also a 5-minute walk away is Bangkok's main river, Chao Phraya, where you can go on various river tours to enjoy different sights of the city. Include a visit to the Royal Barges Museum along the way.

Elegance's knowledgeable guest services staff will be happy to provide you with any information you require and assist you with your bookings. They can also assist you with car rentals and travel information

The choice of shopping, restaurants and nightlife in Bangkok is amazing and you will be spoilt for choice. For shopping, visit Siam Square and its

many department stores or Sukhumvit (Bangkok's longest street) for its street stalls, great deals from the many tailors and silk merchants, restaurants, bars and departments stores such as the Emporium where designer names rule! If you visit over the weekend, don't miss Bangkok's famous Chatuchak Market where you can browse through hundreds of stalls selling everything from souvenirs, furniture, silks, wooden products, pottery, clothing, pets and plants. More shopping and nightlife entertainment can be found at the Patpong Night Market.

Bangkok has many more attractions in store for the visitor. After your day of exploring and discovering Bangko you'll find the Elegance Boutique Hole waiting to welcome you back to you home away from home.

#### Urban hot-spots at exclusive member rates!

## **Kentals**

Ramada Hotel

**Docklands, London** 

From S\$300 (1 bedroom)

Suitehotel Porte De La

Chapelle

From S\$187

**Crown Regency**.

From S\$115 (1 bedroom)

Kuala Lumnur

RCI has sourced for a large selection of rental accommodation for members' use at exclusive member rates. The accommodation is available in popular holiday destinations like Barcelona, Paris, London and Madrid where RCI timeshare accommodation is not available and/or limited. Resort Rental accommodation is available on a per-night basis at some destinations.

#### ENGLAND



**Bayswater Inn** London, England From S\$170





Suitehotel Paris Porte **De Montreuil, Paris** From S\$187

#### MALAYSIA





Berjaya Times Square, Kuala Lumpur From S\$115 (studio)

#### **NEW ZEALAND**



Spencer on Byron, Auckland From S\$270 (1 bedroom)



**Courtesy Court Motel** From S\$86 (studio)



La Residence, Shanghai From S\$115 (2 bedrooms)

#### ITALY



**Residence Dehon, Rome** From S\$203 (studio)

#### AUSTRALIA



French Quarter Resort, **Brisbane (Noosa Heads)** From S\$121 (1 bedroom)

Paradiso Resort

Kingscliff (NSW)

From S\$123

(1 bedroom)



Longbeach Resort.

MAURITIUS

Beach Villas. Mauritius

From S\$129 (studio)

**Hanwha Properties** 

From S\$78

KOREA

Erskine On The Beach, Lorne (Melbourne) From S\$116 (1 bedroom)



Cairns From S\$91 (1 bedroom)



Aanuka Beach Resort, **Coffs Harbour** From S\$123 (2 bedrooms)

SOUTH AFRICA

Leisure Bay.

From S\$141 (1 bedroom)

Milnerton



#### For more information on Resort Rental accommodation or to get the latest resort listing and their availability, please call our Holiday Guides on (65) 6223 4333 or your country's toll-free number.

Notes:

- Rates quoted are based on per room night
- Rates subject to change without prior notice



**Bayview Hotel, Singapore** From S\$109

#### UAE



**Savov Park Hotel** Apartment, Dubai From S\$187

Portsea Resort. Port Douglas From S\$62 (1 bedroom)







White Rive From S\$141 (3 bedrooms)

### **RCI Asia** Operational Resorts

1

#### CHINA

7525	8	Beijing Shihao International Hotel
7589		BLG Beijing Longtou Apartment
6034		Dianchi Garden Hotel & Spa
5262		Guilin Li River Golf Club & Resort
6629		Haixing Yunlong Bay Resort
6406		Holiday Inn Tianan Wuhan
6838		Huizhou Tangquan Golf Club
3954		Jiuhua Spa and Resort
8585		New State Guest House
8586		HNA Resort Kangle Garden
8587		International Asia Pacific Convention
		Centre
7481		Noble Yacht Club Hainan
4326		Paradise Hill Hotel Zhuhai
6408		Phoenix Resort
4980	<u></u>	Surf Plaza Qingdao
6888	8	The Silk Road Dunhuang Hotel
6965		TRAC@Hainan Noble Yacht Club
6137		TRAC@Jade Dragon Garden Hotel
		Lijiang
6622		TRAC@King Wing Hot Spring Hotel
5212		TRAC@Teda International Hotel & Club
6785		Weihai Dawu Sea Feeling Hotel

#### HONG KONG

7649 EC@Grand Blossom House

INDONESIA		
7590	٠	Bali Emerald Villas
5459	٠	Bali Masari Resort
6961	***	Bali Shangrila Beach Club
3505		Bali Tropic Resort & Spa
6363	<b>FR</b>	Blue Point Bay Villas & Spa
5372		Club Bali@Java Highlands Resort
3690		Club Bali@Jayakarta Bali Residence
5368		Club Oasis@Jimbaran Hills
5933		Club Paradise@Jimbaran Hills
6916		Gili Meno Bird Park Resort
4170	<u>.</u>	Harris Resort
5458		Jimbaran Hills Resort
7724		Keraton Jimbaran Resort
3692		Mambruk Quality Resort
6302	٠	Medewi Bay Retreat
3851		Nirwana Bali



3691 3968 5254 6920 6959 6818 6660 5450	***	Risata Bali Resort & Spa Royal Bali Beach Club@Candidasa Royal Bali Beach Club@Limbaran Bay RVC@Hotel Rama Candidasa RVC@Rama Garden Hotel RVC@Ramayana Resort & Spa Seminyak Suites Swiss-Grand Bali
KOP	<b>E</b> ^	
3893 3889		Daemyung Resort Danyang Daemyung Resort Sorak
3892		Daemyung Resort Yangpyung
7901	ð,	Hanwha Resort Haeundae
7902	ě.	Hanwha Resort Jeju
7903	ě.	Hanwha Resort Seorak
8713		Hanwha Resort Phoenixpark
8714		Hanwha Resort Gyeongju
3049		Highla Donghae Beach Condominium
3697		Highla Donsan Spa Condominium
3048		Highla Kyongju Condominium
3190		Highla Sorak Valley Condominium
4156		Ilsung Muju Condominium
4329		Ilsung Namhangang Condominium
4155		Ilsung Sorak Condominium
5550		Jeju Tovice Beach Condominium
3694	11	Muju Resort
5551		Togo Hotspring Tovice Condominium
3891		Vivaldi Park

4325	***	Kentington Resort
6277	***	PPVC@Hoya Hot Springs Resort & Spa
2345		Victors Hualien Li-Yu Tan Resort

2040		
4337	Wing On Golf Country Club	

8712 Eastern Resort & Spa ٠

5719		Chateau Dale Beach Resort
6305		Grand Tower Inn
6625		GVC@Best Western The Elegance Suite
2861		Hotel Royal Crown
2234		Jomtien Beach Paradise
8715		LHC Phuket Resort
4926		MTC@Lanna Resort
5456		MTC@The Legacy River Kwai
5962		MTC@Pattaya Hill Resort
6373		MTC Plus@Grand Tower Inn
4344		Patong Resort Hotel
4341		Patong Tower Condominium
5556		Pattaya Hill Resort
3974		Quality Suites Airport Bangkok
5731	٠	QVC@Samui Peninsula*
6432		QVC@The Andaman Beach Suites
5376	٠	Royal Bella Vista Country Club
4923	٠	Royal Lighthouse Villas@Boat Lagoon
1300		Sigma Resort Club (South Pattaya)
5216	<u></u>	Tai-Pan Hotel
4973	٠	The Allamanda Phuket

The Resonance Club@State Tower 5377

7773	🔶 Astoria Plaza Suite
6781	Casa Del Mar Golf & Dive Resort
3502	Laguna de Boracay Resort
6741	Lexber Vacation Suites – Baguio
5367	Nipa Beach Resort



1947	Panoly Town & Beach Club
6030	Pearl of the Pacific Beach Resort*
5369	Sunrise Holiday Mansion
7526	SVC@Subic Holiday Villas
5722	VCI Holidays@Batangas
5721	VCI Holidays@Mactan – Cebu
6837	VCI Holidays@Makati City
5720	VCI Holidays@Tagaytay
6278	Tagaytay Dacha Villas
7647	Puerto Del Sol Beach Resort & Hotel

2860		Aseania Resort Langkawi
4919		Awana Genting HL Golf & Country
		Resort
4920		Awana Kijal Golf & Beach Resort
3967		Bayu Beach Resort
2864	*Å*	Berjaya Tioman Beach Golf & Spa
		Resort
4166		Berjaya Tioman Suites
3013		Country Heights WRC
4167		Duta Palms Resort & Anglers' Club
4872		Duta Sands
3012		Duta Village Beach Resort
3010		Duta Vista Executive Suites
1703		Genting View Resort
3196		Greenhill Resort
5257		Heritage Hotel Cameron Highlands
5259		Heritage Hotel Ipoh
2869		KL Plaza Suites
3957		Leisure Cove
7771	٠	Resort Suites at Sunway Lagoon Resort
6616		Swiss-Court Holiday Apartment
6613	٠	Swiss-Garden Hotel Kuala Lumpur
6615		Swiss-Garden Resort & Spa Damai Laut
6614	8	Swiss-Garden Resort & Spa Kuantan
7650		EC@The Legend Water Chalet
		-

#### LEGEND

- 🌒 Gold Crown Award
- Silver Crown Award
- 🔒 Hospitality Award
- \* Partially Available

Please note that the resort status is periodically reviewed and is subject to change. The resort status indicated here is current as of January 2007.



#### 6 January - 31 December 2007 • 10am - 10pm daily • Taman Tasik Titiwangsa, Kuala Lumpur For an unforgettable glimpse of KL, step on board the Eye on Malaysia, one of the tallest viewing wheels in the world. Experience breathtaking, 60-metre high panoramic views of the city as the nation turns a stately 50. While you're there, be sure to catch the International WaterSky Spectacular, a showcase of laser lightshows, jet and water ski stunts,

and pyrotechnics commencing at 8pm daily. www.eyeonmalaysia.com.my



Malaysia GP Sale 2007 Kuala Lumpu

KL GP City Festival - 8 Apr, Kuala Li

**Petronas Malaysian** F1 Grand Prix 6 - 8 Apr, Kuala Lump

**Royal Go-kart** Competition 6 - 10 Apr, Kelantan

**National Water Festival** 6 Apr - 6 May, Langkawi & Labuan sinus at our golden celebra

#### May

Wesak Day 1 May, Throughout Malaysia



Johor Bahru, Johor World Harvest Festival 2007 & Gawai Dayak

26 May -Sarawak **Colours of Malaysia** 

26 May - 10 Ju Kuala Lumpur Tadau Kaamatan 31 May, S







June Malaysia International

Aerospace Exhibition Subang Airport, Selangor

**Penang International Dragon Boat Festival** 10 Jun, Pen

Malaysia Mega Sale Carnival 16 Jun - 2 Sept, Throughout Malaysia

Japan GT 24 Jun, Sepang, Selango

Fiesta San Pedro **Penang Bridge** 

**International Marathon** 24 Jun, Penang





Particulars are correct at the time of printing.







Emalaysia Air Asia

Website: www.tourismmalaysia.gov.my e-Portal: www.virtualmalaysia.com



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\*This advertising material is being used for the purpose of soliciting sales of timeshare interests. Vacation package requires a 90-minute sales presentation on the benefits of acquiring membership in the Laguna Holiday Club. Additional terms and conditions apply.