

### November 2015

Dear RCI Member

We have now completed our review of RCI fees for the coming year and we are pleased to tell you that we are holding our membership fees.

Your RCI membership and RCI Platinum membership fees will be held flat for next year, and you will also continue to receive an online discount through RCI.com.

All transactional fees will come into effect on 1 December 2015, while membership fees will be effective from 1 January 2016.

You will find a detailed breakdown of your 2016 fees on the next page.

## More holiday choice

Every year we try to increase the choice of destinations available to you as an RCI member. In 2015 we added 60 new resorts to our exchange network, including The Grand Palladium Palace Ibiza Resort & Spa, situated on the beachfront of the renowned Playa d'en Bossa in Spain and the Aklandia Resort in Bodrum, Turkey, as well as resorts in exciting new places further afield in Japan and China. There are now over 4,500 resorts affiliated to your RCI exchange network – more than twice as many as our biggest competitor.

As an RCI member you can also access European holidays with our sister companies such as James Villa Holidays, Landal GreenParks, Novasol, cottages4you and Wyndham Hotels – some available as RCI Exchange Holidays, others using your exclusive RCI member cash discounts.

We will continue to invest in bringing you the widest holiday choice possible, together with many other benefits that come with being a member of the largest holiday exchange programme in the world.

### More ways to use your timeshare

RCI is the only global holiday exchange company to offer members total flexibility. As a Points member you can use your points in multiple exchange holidays, or borrow and save points from previous and the coming Use Years to get a higher value exchange for an extra special break.

And, with our Welcome Home Comment Card programme, resort quality is assured, as members like you play a huge part in helping us, and the resort owners, to maintain the standards you expect.

Our higher level of membership, RCI Platinum, brings further benefits, giving you more ways to get the best out of your membership. In addition to existing benefits such as priority access to highly demanded destinations, RCI Platinum members can now take advantage of:

- Free Ongoing Searches go on a waitlist for their dream holiday without paying an exchange fee upfront
- Request to change their Exchange Holiday to another resort in the same location if one becomes available.

### Ease of use

To make the planning of your next holiday even easier, we are also constantly enhancing RCI.com to make it faster for you to research, and book your next RCI holiday....24 hours a day, 7 days a week.

Check out the Holiday Ideas section to get inspiration for your next holiday and, when you are there, download our free Arrival Guides so you can make the most of your time away.

You can also view and manage your account online, and we've now made it even easier for you to register and logon.

Our promise to you is that we will continue to invest significantly in making sure that your RCI membership gives you the value, quality and variety of holiday experiences and travel benefits we know you deserve.

Best regards,

Sean Lowe

Managing Director RCI Europe, Middle East, Africa and India

### RCI Points Fees 2016\*

Annual RCI Points Membership Fee £89

Annual RCI Points Membership Fee – Direct Debit £79

Annual RCI Points Membership Fee –

Composite (with no weeks membership) £398

Annual RCI Points Membership Fee –

Composite (with current weeks membership) £309

### **Call Centre Exchanges**

Home Week Reservation No Charge
Home Resort Reservation £54
Home Resort Group Reservation - 8 nights or more £222
Home Resort Group Reservation - 5-7 nights £111
Home Resort Group Reservation - 4 nights or less (per night) £24
Standard Reservations - 8 nights or more £228
Standard Reservations - 5-7 nights £114
Standard Reservations - 4 nights or less (per night) £25
RCI Weeks European (per week) £114
RCI Weeks International (per week) £114
Points Partner – hotel booking or car hire 4 nights or less £56
All other Points Partners £114

# **Online Exchanges**

Home Resort Reservation £54

Home Resort Group Reservation - 8 nights or more £212

Home Resort Grp Reservation - 5-7 nights £101

Standard Reservations - 8 nights or more £218

Standard Reservations - 5-7 nights £104

RCI Weeks European (per week) £104

RCI Weeks International (per week) £104

Guest Certificate £39

Auto Saving Points £28

Transferring Points £51

Borrowing Points: No charge

Member Rental Points - per point £0.01

# **Points Extension**

Points Extension for 12 months
Minimum fee for all transactions =<30,000 points £27
Fee for all transactions of >30,001 points £53
Permanent Transfer of Points to Non-Member £263
Permanent Transfer of Points to Existing Points Member £76
Late Payment Surcharge £32

\*Effective from 1 January 2016