



Dear Member,

We hope this message finds you well during this difficult time as the world bands together to respond to the coronavirus (COVID-19). Each day presents itself with new developments and in a time where change is inevitable, we are working to ensure that you receive the constant support that you need because through it all, your holidays still mean the world to us.

We understand that you may have concerns about travel during this time and our call centre team is doing their best to accommodate all queries received. If you have travel within the next two weeks, please contact us on one of the following numbers

Australia Weeks: 1300 368 800

Australia Points: 1300 369 476

New Zealand Weeks: 0800 368 800

New Zealand Points: 0800 569 476

If you have travel planned beyond two weeks from now and have questions or concerns about your holiday, please send us an e-mail at pacific.member@rci.com and we will respond to you as soon as we can.

At the end of the day, your safety and health are our utmost priority and while you might not be comfortable travelling at this time, we look forward to assisting you with all your needs.

Be safe and take care,
The RCI Asia Pacific Team