A. If the Member’s Vacation Time is at a resort not affiliated with RCI (an “Unaffiliated Resort”), that Unaffiliated Resort must be operated in a commercially reasonable manner, and offer sufficient space, quality and amenities to meet the expectations of RCI and its Members, as determined by RCI in its sole discretion.

B. The Member must be current in fulfilling all obligations to RCI.

C. The Member must be current in paying all payment or delay fees associated with the Member’s Vacation Time, including the payment of maintenance fees, assessments, common expenses, resort taxes, interest, late fees, promissory notes, mortgage payments or taxes (“Vacation Time Expenses”). If Vacation Time Expenses and specifically maintenance fees are not paid then a “maintenance fee block” will be placed on a Vacation Owner’s RCI account until such time as the maintenance fee block is removed. RCI reserves the right to provide RCI with written confirmation that all the Vacation Owner’s obligations have been fulfilled. Member(s) whose accounts are delinquent may be revoked from any rights to pay Vacation Time Expenses. RCI may, in its sole discretion, pay some or all of the outstanding Vacation Time Expenses. In that case, the amount of Vacation Time Expenses paid by RCI will be billed to the Member as additional Annual Subscription Fees which have not been paid.


A. Members in compliance with these Terms and Conditions may Deposit Vacation Time into the Program during the period from 24 months prior to the date of the Deposited Vacation Time. To receive the maximum Deposit Trading Power, Vacation Time should be Deposited at least 9 months prior to the start date of such Vacation Time. Vacation Time Deposited less than 9 months from the start date may receive a lower Deposit Trading Power. RCI may, at its sole discretion, accept a Deposit of Vacation Time less than 30 days before the start date of the Vacation Time. RCI generally considers requests for such Deposits only in areas where there is high demand for Inventory.

B. Vacation Time that is available for exchange may be Deposited by mail, facsimile, telephone or through RCI’s website at www.rci.com. Members who wish to Deposit “floating” Vacation Time must specify the unit number for their week associated with the Home Resort before their Vacation Time can be Deposited.

C. In addition to a Deposit of Vacation Time with RCI, the Vacation Owner must provide RCI with the following information: RCI member name and membership number, week number, resort ID number, unit number, and such other information as RCI requests.

D. Members who have previously deposited Vacation Time will receive a written or electronic Deposit acknowledgment.

E. By Depositing Vacation Time with RCI, each Member relinquishes all rights to use that Vacation Time to RCI.

F. Member agrees and acknowledges that any Deposited Vacation Time may be used by RCI in any commercial, business, promotional, exhibition or exchange program. To the extent that the Member consents to the use of RCI’s membership information to allow RCI to market Inventory and to the extent that the Member consents to an exchange or other Program Benefits, RCI may make such Inventory or other Program Benefits available for an exchange or other Program Benefits. For complete and additional terms and conditions of such third parties and may be subject to separate terms and conditions of such third parties.

F. A. Members may request access to Inventory at a specific resort, in a specific region, or for Program Benefits offered to Members and others through the Program (an “Exchange Request”). An Exchange Request is properly submitted when:

i. The start and end dates of the Vacation Time Requested fall within the period of the Deposit or Deposit Extension; ii. The Member requests travel dates between 31 days and 24 months after the date of the Exchange Request; or iii. The Member requests travel dates that are not available for a Deposit Extension, or that are not available for a Deposit Extension because the requested travel dates are not within the travel dates requested for the Deposit Extension.

7. Obtaining and Confirming an Exchange.

A. Members may seek a Confirmation of Availability for Deposited Vacation Time in accordance with the following procedures:

a. Members may request access to Inventory at a specific resort, in a specific region, or for Program Benefits offered to Members and others through the Program (an “Exchange Request”). An Exchange Request is properly submitted when:

i. The start and end dates of the Vacation Time Requested fall within the period of the Deposit or Deposit Extension; ii. The Member requests travel dates between 31 days and 24 months after the date of the Exchange Request; or iii. The Member requests travel dates that are not available for a Deposit Extension, or that are not available for a Deposit Extension because the requested travel dates are not within the travel dates requested for the Deposit Extension.

b. Members may request access to Inventory at a specific resort, in a specific region, or for Program Benefits offered to Members and others through the Program (an “Exchange Request”). An Exchange Request is properly submitted when:

i. The start and end dates of the Vacation Time Requested fall within the period of the Deposit or Deposit Extension; ii. The Member requests travel dates between 31 days and 24 months after the date of the Exchange Request; or iii. The Member requests travel dates that are not available for a Deposit Extension, or that are not available for a Deposit Extension because the requested travel dates are not within the travel dates requested for the Deposit Extension.

7. Obtaining and Confirming an Exchange.

A. Members may request access to Inventory at a specific resort, in a specific region, or for Program Benefits offered to Members and others through the Program (an “Exchange Request”). An Exchange Request is properly submitted when:

i. The start and end dates of the Vacation Time Requested fall within the period of the Deposit or Deposit Extension; ii. The Member requests travel dates between 31 days and 24 months after the date of the Exchange Request; or iii. The Member requests travel dates that are not available for a Deposit Extension, or that are not available for a Deposit Extension because the requested travel dates are not within the travel dates requested for the Deposit Extension.
H. Members with the applicable Deposit Trading Power who make an Exchange Request into their Home Resort or Home Group, receive priority over other Members who do not own Vacation Time at that Home Resort or Home Group.

8. Exchange System Priorities.
A. "Deposit Trading Power" is the value assigned by RCI and assigned to a unit of Vacation Time upon deposit of such Vacation Time, or the value derived when Vacation Time is combined with or exchanged for other Vacation Time or other accommodations.

B. Once a Member makes a Confirmation, the arriving Member or guest risks forfeiture of such confirmation and the Deposit used to make the Confirmed Exchange is restored to the Member's account. If the Confirmed Exchange is cancelled or modified for any reason the full Deposit Trading Power of the Deposit used to make the Confirmed Exchange is restored to the Member's account.

C. Exchange TRADING Power is the value required to use the offer of a particular unit of available Vacation Time. Exchange Trading Power is subject to change based on the specific dates and terms and conditions set forth by the Member's affiliate.

D. If a Member's Exchange Request is denied by RCI, because the requested travel dates, resort choices, and/or types or sizes of accommodations can not be fulfilled at the time of the Exchange Request, the Member will be notified by RCI.

E. In deriving Deposit Trading Power and Exchange Trading Power RCI considers such factors as:
   i. the demand, supply, classification, grouping, and utilization of the Vacation Time, and the Affiliated Resort and geographic regions associated with the Vacation Time;
   ii. the size and type of the unit (i.e., number of bedrooms, kitchen type and maximum occupancy); and
   iii. the demand, supply, classification, grouping, and utilization of the Vacation Time, and the Affiliated Resort and geographic regions associated with the Vacation Time.

F. If the Affiliated Resort's affiliation agreement with RCI expires without renewal or is terminated as a result of an Event of Force Majeure, such event will not terminate the Member's Cancelled Deposit Trading Power until thirty (30) days following the event.

G. As a result of the transfer of a Deposit, the Confirmed Exchange may require payment of additional fees to the all-inclusive resort or for an all-inclusive package the Member understands that use of that resort or package may be suspended or terminated accordingly.

H. Members whose payment is rejected by the Member's bank or credit card company, or who has failed to meet the obligations described herein.

I. Cancellation, termination or suspension of a membership pursuant to Section 23.

12. Withdrawing Vacation Time.
Members may request withdrawal of Deposited Vacation Time from the Program, which RCI may withdraw at its sole discretion and only if:
A. any Vacation Time or a portion thereof, whether used as part of a Combined Deposit Trading Power, has been withdrawn in the last three (3) years and is not currently combined with or exchanged for other Vacation Time or other accommodations.
B. The Member has not received an Exchange Confirmation as a result of the Deposited Vacation Time, Confirmed Exchange or Deposit Credit or any portion thereof; and
C. subject to the Affidavit's consent.

13. Losing the opportunity to exchange Vacation Time.
A. A Member may lose the opportunity to exchange Vacation Time for the following reasons:
   i. the Affiliated Resort, its developer or owners' association or Inventory provider cancels the reservation due to unforeseen circumstances.
   ii. the Affiliated Resort's affiliation agreement with RCI expires without renewal or is terminated as a result of an Event of Force Majeure.
   iii. the demand, supply, classification, grouping, and utilization of the Vacation Time, and the Affiliated Resort and geographic regions associated with the Vacation Time.

B. Members with the applicable Deposit Trading Power who make an Exchange Request into their Home Resort or Home Group, receive priority over other Members who do not own Vacation Time at that Home Resort or Home Group.

C. RCI reserves the right (without providing a refund or credit) to cancel a Confirmation, cancel an Exchange Request, or otherwise deny the exchange privileges of any Member whose payment is rejected by the Member's bank or credit card company, or who has failed to meet the obligations described herein.

D. Cancellation, termination or suspension of a membership pursuant to Section 23.

"Trading Power Protection" offers Members the opportunity to protect only the value of the Deposit Trading Power of the Deposit used to make a Confirmed Exchange. In the event a Confirmed Exchange is cancelled or modified for any reason, the full Deposit Trading Power of the Deposit used to make the Confirmed Exchange will be restored to the Member. Deposit Trading Power Protection may be purchased at a cost of fifty nine dollars ($59.00 SGD) up to thirty (30) days from the date a Confirmed Exchange is made with RCI, provided such Exchange is confirmed within seven (7) days of the date of the Confirmed Exchange. Trading Power Protection may be purchased at a cost of nine dollars ($9.00 SGD) up to fourteen (14) days from the date of the Confirmed Exchange. Trading Power and/or Deposit trading Power Protection may be canceled before or after the deposit date of the Confirmed Exchange. Under no circumstances may Trading Power Protection be purchased fourteen (14) or less from the start of the Confirmed Exchange.

15. Unavailability or Problems with a Confirmed Exchange.
If a Confirmed Exchange is not delivered, the Deposited Vacation Time becomes unavailable due to continued or unauthorized use by an occupant or overbooking at the Affiliated Resort or Inventory provider, or for any other reason than an Event of Force Majeure, RCI shall make reasonable efforts to locate and provide a substitute alternative accommodations for an equivalent alternative accommodation from its Inventory located within the same geographic vicinity or a similar location. RCI shall have no additional liability with an equivalent alternative accommodation from its Inventory located within the same geographic vicinity or a similar location. RCI shall have no additional liability tolocate and offer such alternative accommodations to the Member.

B. If any such event is prevented, hindered, delayed, interrupted or otherwise made unreasonable by the performance of any obligation to a Member (including, but not limited to, providing lodging or other accommodations) due to the fault of Force Majeure, RCI shall not be liable to the Member, nor shall it be required to notify the Member upon notice to the affected Member stating the reason for such nonperformance, without obligation to refund or return any amounts that were paid by the affected Member before such notice. The term "Event of Force Majeure" shall mean:
   i. If a Member makes a Confirmed Exchange three (3) or more days prior to the start
   ii. If a Member makes a Confirmed Exchange three (3) or more days prior to the start
   iii. If a Member makes a Confirmed Exchange three (3) or more days prior to the start
   iv. If a Member makes a Confirmed Exchange three (3) or more days prior to the start
   v. If a Member makes a Confirmed Exchange three (3) or more days prior to the start
   vi. If a Member makes a Confirmed Exchange three (3) or more days prior to the start

16. Transfer of Membership.
A. The transferring Member must submit to RCI a completed Membership Transfer Request Form including all applicable fees, if any, required by law.
B. The transferring Member must submit to RCI a completed Membership Transfer Request Form including all applicable fees, if any, required by law.
C. The transferring Member must submit to RCI a completed Membership Transfer Request Form including all applicable fees, if any, required by law.
Between the Member and RCI representatives, for training, quality control, and other purposes.

If a Member makes a Confirmed Exchange twice (or less days prior to the start date of the Member's Vacation Time) the Member acknowledges that the Monthly Exchange being cancelled, and the Confirmed Exchange is cancelled the Member shall not be entitled to any refund of the Exchange Fee paid regardless of when the cancellation occurs. This is not an exclusion or limitation to any refund used to make the Confirmed Exchange shall be redeposited into the Member’s RCI account and member discounts if any, or of any Deposit, Deposit Credit or portion thereof as described in 23(A) above.

Exclusions as otherwise stated in the Terms and Conditions, when cancellation occurs prior to the start date of a Confirmed Exchange, the Member may request another exchange without making an additional Deposit. The then current Deposit Trading Power, Exchange Fee, and policies will apply.

18. Alternative Inventory.

From time to time, RCI will obtain from third parties, and make available to Members, certain alternative inventory, such as cruise accommodations. Use of alternative inventory may require a cash payment from the Member which may be charged to the Member’s credit card. Use of alternative inventory is subject to any limitations to revoke a Confirmed Exchange or Guest Certificate, terminate or suspend the Program.

19. Guest Certificates.

By obtaining a Guest Certificate, Members may give Confirmations or the right to request a transfer of membership. In so doing Members acknowledge and agree to the following:

A. The Member and all persons signing the Enrolment Application for Member have full power and authority and have been duly authorized to enter into and perform or cause RCI to enter into the Agreement. The Member represents and warrants to RCI that:

i. is, or is not, a terrorist, a “Specially Designated National” or a “ Blocked Person” as defined by the United States Department of the Treasury’s Office of Foreign Assets Control, or otherwise; the Member; the Member’s guests; if the Member is an entity, the Member’s owner(s), officers, managers, directors or employees.

iv. has a receiver or trustee appointed over all or a substantial part of its assets; or

B. The Member will respond promptly to any matter described in the preceding paragraph, Indemnitee was negligent, engaged in willful misconduct and/or intentionally caused damage to or loss of the Indemnitee.

vi. if the Member fails to cure the cause for a suspension within such reasonable time as RCI, in its sole discretion, if:

vii. if the Member fails to cure the cause for a suspension within such reasonable time as RCI, in its sole discretion, if:

C. By enrolling in or utilising the Program, the Member acknowledges, represents and warranted to RCI that:

i. is, or is not, a terrorist, a “Specially Designated National” or a “ Blocked Person” as defined by

D. To the best of the Member’s knowledge, none of the following has been designated as, or is, a terrorist; a “Specially Designated National” or a “ Blocked Person” as defined by the United States Department of the Treasury’s Office of Foreign Assets Control, or otherwise; the Member; the Member’s guests; if the Member is an entity, the Member’s owner(s), officers, managers, directors or employees.

vi. is, or is not, in violation of any laws, rules, or regulations or court of competent jurisdiction that could have a direct or indirect adverse effect on RCI, or could serve as a precedent for such action, or could, in its sole discretion, if:

E. Each Member acknowledges that Inventory into which the Member exchanges may differ in unit size, design, furnishings, amenities, facilities and accessibility for individuals with disabilities from the accommodations of the Member’s Vacation Time. Each Member acknowledges that it is the sole responsibility of the owner, lessor, lessee or operator of any Affiliated Resort, Inventory provider or other accommodating party, and not the responsibility of RCI, to ensure that its accommodations, facilities and amenities are accessible and usable by individuals with disabilities in compliance with all applicable state, federal and local laws.

F. If RCI terminates the Program, all memberships shall terminate. Any refund of prepaid Annual Subscription Fees, if applicable, shall be calculated in accordance with Section 23(A) above.


The Member will indemnify and hold harmless RCI, together with its officers, directors, employees, agents, successors and assigns (the “Indemnitees”), to the fullest extent permitted by law, from and against all losses and expenses, incurred by any Indemnitee for investigation, defense, settlement or other action in any resolution proceeding, relating to or arising out of any transaction, occurrence or service at a resort, or involving personal injury or property damage, any breach or violation of any contract or any form of liability based on, or any act, error or omission (active or passive) of, Member, any party associated or affiliated with Member or any of Member’s insurers, officers, employees, agents or contractors, or any of Member or Member’s affiliates. RCI has no obligation to indemnify an Indemnitee for damages to compensate for property damage or personal injury if a court of competent jurisdiction determines not to award costs and/or fees.

G. The Member’s insurer or Member does not assume defense of the Indemnitee promptly when, or if

H. Each Member acknowledges that Inventory into which the Member exchanges may differ in unit size, design, furnishings, amenities, facilities and accessibility for individuals with disabilities from the accommodations of the Member’s Vacation Time. Each Member acknowledges that it is the sole responsibility of the owner, lessor, lessee or operator of any Affiliated Resort, Inventory provider or other accommodating party, and not the responsibility of RCI, to ensure that its accommodations, facilities and amenities are accessible and usable by individuals with disabilities in compliance with all applicable state, federal and local laws.

22. Withdrawal of Program Benefits due to condition or conduct of Resort. RCI may withdraw any or all Program Benefits.

A. RCI may withdraw the use of Vacation Time at Affiliated Resorts or any Inventory provided, at any time, by the Affiliated Resort Home or Group Home at its sole discretion, if:

i. is, or is not, in violation of any laws, rules, or regulations or court of competent jurisdiction that could have a direct or indirect adverse effect on RCI, or could serve as a precedent for such action, or could, in its sole discretion, if:

G. By enrolling in or utilising the Program, the Member acknowledges, represents and warranted to RCI that:

H. Each Member acknowledges that Inventory into which the Member exchanges may differ in unit size, design, furnishings, amenities, facilities and accessibility for individuals with disabilities from the accommodations of the Member’s Vacation Time. Each Member acknowledges that it is the sole responsibility of the owner, lessor, lessee or operator of any Affiliated Resort, Inventory provider or other accommodating party, and not the responsibility of RCI, to ensure that its accommodations, facilities and amenities are accessible and usable by individuals with disabilities in compliance with all applicable state, federal and local laws.


The Member will indemnify and hold harmless RCI, together with its officers, directors, employees, agents, successors and assigns (the “Indemnitees”), to the fullest extent permitted by law, from and against all losses and expenses, incurred by any Indemnitee for investigation, defense, settlement or other action in any resolution proceeding, relating to or arising out of any transaction, occurrence or service at a resort, or involving personal injury or property damage, any breach or violation of any contract or any form of liability based on, or any act, error or omission (active or passive) of, Member, any party associated or affiliated with Member or any of Member’s insurers, officers, employees, agents or contractors, or any of Member or Member’s affiliates. RCI has no obligation to indemnify an Indemnitee for damages to compensate for property damage or personal injury if a court of competent jurisdiction determines not to award costs and/or fees.

G. The Member’s insurer or Member does not assume defense of the Indemnitee promptly when, or if

H. Each Member acknowledges that Inventory into which the Member exchanges may differ in unit size, design, furnishings, amenities, facilities and accessibility for individuals with disabilities from the accommodations of the Member’s Vacation Time. Each Member acknowledges that it is the sole responsibility of the owner, lessor, lessee or operator of any Affiliated Resort, Inventory provider or other accommodating party, and not the responsibility of RCI, to ensure that its accommodations, facilities and amenities are accessible and usable by individuals with disabilities in compliance with all applicable state, federal and local laws.
24. Limitations of Liability.
RCI and Member agree that RCI’s liability to any Member or guest is limited in substance and amount.
A. RCI’s liability to a Member or guest for any loss, injury or damage resulting from their use of, absence or inability to use the Program and/or Program Benefits shall be limited to the fees paid to RCI, if any, for the relevant use. In no event shall RCI be liable for special, consequential, incidental or indirect damages.
B. RCI and the Indemnities described in Section 21 above shall not be responsible, in contract, tort or by statute, for any acts or omissions and/or representations (whether oral or written) of any Affiliated Resorts or other Inventory providers, and Member knowingly waives any right to bring such a claim against RCI and/or any Indemnitee.
C. RCI shall not have the responsibility to control the operations of Affiliated Resorts or other Inventory providers, including the form of access provided to their facilities (including access for individuals with disabilities), and is not responsible for the actions or provisions of Affiliated Resorts or Inventory providers.
D. Affiliated Resorts or Inventory providers are solely responsible for such resorts’ financial viability, sound management and/or operation, availability of accommodations, facilities, amenities, services, operation, and compliance with all applicable laws, rules and regulations.
E. Information about Affiliated Resorts, Inventory providers and Inventory to Members by RCI is the only representation RCI makes. It is solely derived from information produced and provided by the relevant Affiliated Resort, Inventory provider or other sources. RCI disclaims any and all warranties and representations as to the Affiliated Resort or Inventory provider may be withdrawn without notice at the discretion of the Affiliated Resort or Inventory provider or may be restricted at certain times of the year. Members must make their own determination and satisfaction as to a resort’s availability and suitability. RCI expressly disclaims liability for any inaccuracy, incomplete or misleading information provided by any Affiliated Resort or Inventory provider, except in the case of negligence on the part of RCI.
F. Information and alternative information that RCI obtains from sources other than its Members may change periodically, at RCI’s sole discretion. RCI does not guarantee that any specific Inventory made available or will remain available for any specified period of time.

25. General.
A. Partial Invalidity. If all or any part of a provision of these Terms and Conditions violates the law of your country, province, city or state (if applicable), such provision or part will be given effect only to the extent permitted by law.
B. These Terms and Conditions is declared invalid or unenforceable, for any reason, or is not given effect by any court, tribunal or other fact finding body, then those provisions and/or terms of these Terms and Conditions shall not be affected. However, if in RCI’s judgment the invalidity or ineffectiveness of such provision or part substantially impairs the value of these Terms and Conditions or the intention underlying these Terms and Conditions, RCI may terminate your membership at any time in its sole discretion. You agree to notify RCI by written notice to the Member without penalty or compensation owed by either party to the other for whatever reason.
C. No third party beneficiaries. These Terms and Conditions are exclusively for the benefit of the parties. There are no third party beneficiaries and nothing in these Terms and Conditions is intended to benefit or confer any right to bring action or to confer any rights or remedies on any third party other than RCI, Member, and any such assignment shall be binding on you upon notice of assignment.
D. Notices to Members will be effective if delivered in writing by mail, or by electronic mail, at the address above. Notices shall be deemed given on the date sent to or posted for Members. Notice to RCI will be effective if delivered in writing by mail, or by electronic mail, at the address above. Notices shall be deemed given on the date sent to RCI.
E. RCI may assign its rights and obligations under these Terms and Conditions to any third party and any such assignment shall be binding on you upon notice of assignment.

26. Trademarks
ENDLESS VACATION, RESORT CONDOMINIUMS INTERNATIONAL, WYNDHAM DESTINATIONS, INC. and RCI and any respective designs are trademarks or service marks of RCI. Other trademarks or service marks that may be used in these Terms and Conditions are the property of their respective owners. Other brand names may be trademarks or service marks of their respective owners.

27. Dispute Resolution, Choice of Law and Venue.
These Terms of Membership and the Program shall be governed by the laws of the State of Florida, and the parties agree to submit to the courts of the State of Florida or the Federal courts of the United States for the District of Columbia or the District of Columbia. If an action at law or in equity is instituted by a Member or guest, then Member or guest shall pay all costs incurred by RCI in defending such action including reasonable legal fees.

28. Entire Agreement.
A. Neither RCI nor any person acting on RCI’s behalf has made any oral or written representation or promise to the Member that is not contained in these Program Documents. Member agrees that any written or oral statements made by the Member to RCI, by other electronic media or by publication in RCI’s website at www.rci.com or by printed or electronic publication in RCI’s ENDLESS VACATION magazine or the RCI Directory of Affiliated Resorts. Unless you notify us otherwise, you consent to receive electronic mail from RCI. Notices shall be deemed given on the date sent to or posted for Members. Notice to RCI will be effective if delivered in writing by mail, or by electronic mail, at the address above. Notices shall be deemed given on the date sent to RCI.
B. RCI may assign its rights and obligations under these Terms and Conditions to any third party and any such assignment shall be binding on you upon notice of assignment.

29. RCI Deposit Restore
A. RCI Weeks Members who deposit a Week less than 271 days before the start date of such Week (but at least 15 days prior to the start date of such Week) and receive the full Deposit Trading Power for such Week by purchasing the optional RCI Deposit Restore at the time of deposit. RCI Weeks Members whose Weeks are deposited by their resort and who wish to avail themselves of this option must purchase the RCI Deposit Restore product before the end of the next Business Day after receiving notice that the Week has been deposited by the resort into the member’s RCI account.
B. In order for an RCI Weeks Member to be eligible for the RCI Deposit Restore benefit, the applicable Weeks Membership must be current and paid in full at the time the RCI Deposit Restore benefit is requested.
C. Deposit Restore may be cancelled for a refund before the close of the next Business Day after the date of purchase. Upon cancellation of Deposit Restore the Deposit for which the Deposit Restore was purchased will be refunded to the Applicant based on a pro rata basis on the Deposit Trade Power based on the date of the Deposit in accordance with the Trading Power Adjustment Schedule.
D. RCI in its sole discretion may waive or modify certain of these guidelines for RCI Members who are Platinum Members. Please see the RCI Platinum Membership Tier Rules for additional details.

30. Upgrades and Changes Terms and Conditions (applicable only to RCI Platinum Members
A. At the time a RCI Platinum Member confirms a Reservation for the use of Vacation Time ("an Exchange"), if permissible in the RCI region to which the RCI Platinum Member will be traveling to, the RCI Platinum Member will be given the option to indicate whether such RCI Platinum Member would like to receive a unit upgrade in the same RCI Exchange program in the event that a qualifying unit becomes available. Unit upgrades are not guaranteed, and will be provided on a first come, first serve basis, based upon the initial confirmation date of the Exchange.
B. If available, RCI will provide a unit upgrade for the applicable Reservation no sooner than fourteen (14) days prior to the check-in date of the Reservation. RCI will notify RCI Platinum Members of an applicable unit upgrade via email or mail.
C. Unit upgrades are units that have at least one additional bedroom and at least the same size kitchen and number of bathrooms as the unit for the Confirmed Exchange.
D. The start date of the stay including the upgraded unit must be within two (2) days of the start date (either 2 days before or 2 days after) of the previously confirmed Exchange and the length of the stay must be the same number of nights as the previously confirmed Exchange, and the upgraded unit must be at the same resort as for the applicable Exchange.
E. RCI Platinum Members may also request to change a resort selected in a previously confirmed Exchange beginning fourteen (14) days prior, and up to three (3) days before, the start date of the previously confirmed Exchange. The requested substitute resort must be within the same geographic region as the resort subject to the previously confirmed Exchange and the unit at the requested substitute resort must be the same size or larger than the unit subject to the previously confirmed Exchange. In addition, the start date of the stay at the substitute resort must be within two (2) days of the start date (either 2 days before or 2 days after) of the previously confirmed Exchange.
F. For an order for an RCI Platinum Member to receive a unit upgrade or resort change, the applicable RCI Platinum Membership and associated basic Points Membership or Weeks Membership must be current and paid in full at the time the unit upgrade or resort change is processed.
G. Unit upgrades and resort changes are only available for standard RCI Points Exchanges and RCI Weeks Exchanges, and do not apply to any other transactions, including but not limited to: Home Resort exchanges; Extra Vacations; Getaways; RCI Weeks Membership; RCI Platinum Membership Tier; and RCI Membership Tier.
H. No National Deposit Trading Power (for RCI Weeks Members). Points for RCI Points Members are required for an RCI Platinum Member to receive a unit upgrade or resort change.
I. Unit upgrades and Changes are complimentary for RCI Platinum Members, who remain RCI Platinum Members through the start date.
J. RCI Platinum Members may book additional housekeeping or other resort-specific fees that may apply, based on increased unit size or different resort policies.
K. The RCI Platinum Member or their guest(s) shall be solely responsible for any costs charged by the resort in connection with any change to the reservation.
L. RCI Platinum Members are limited to either one unit upgrade or one resort change per Confirmed Exchange.
M. Once either a unit upgrade or resort change has been confirmed, standard Exchange cancellation policies shall apply.