



## RCI Plus Terms and Conditions

RCI Pacific Pty Ltd

Effective Date: 1 August 2022

1. These RCI Plus Terms and Conditions (“**RCI Plus Terms**”) is supplemental to any other terms and conditions regarding your applicable RCI membership. Unless otherwise stated herein, each term used in these RCI Plus Terms shall have the same meaning and definition assigned thereto in the existing terms and conditions governing your applicable RCI membership. For clarity, these RCI Plus Terms will prevail over your RCI membership terms and conditions in the event of any conflict in provisions.
2. RCI Plus Program Amendments or Termination. RCI may at any time, in its sole and absolute discretion, amend or terminate the RCI Plus program or part thereof. RCI may amend these RCI Plus Terms at any time in its sole discretion. The aforementioned amendment or termination shall be effective upon publication on [www.RCI.com](http://www.RCI.com).
3. **Eligibility**
  - 3.1. Types of Eligible Members. With effect from 1 August 2022, the following members of RCI Pacific Pty Ltd (“**RCI**”) may request (subject to approval by RCI in its sole and absolute discretion) for an upgrade to RCI Plus:
    - 3.1.1. Standard members of the RCI Weeks or Points membership program; and
    - 3.1.2. Platinum members of the RCI Weeks or Points membership program.
  - 3.2. RCI Plus Fee. RCI Plus membership shall be subject to member paying RCI the prevailing RCI Plus fee as charged by RCI from time to time.
4. **Membership Benefits**. Subject to paragraph 2 above, for the duration of their respective RCI Plus memberships, each RCI Plus member may enjoy the following benefits (to the exclusion of all other benefits not expressly set out below):
  - 4.1. Exchange Protection (Formerly known as Flexible Exchange). Complimentary Exchange Protection allowing RCI Plus member to cancel or amend a Confirmed Exchange up to a certain number of calendar days before check-in date and receive a credit (which may be full or partial) to member’s account for the Exchange Trading Power/Points and prevailing RCI Exchange Fees. For details, please refer to the Exchange Protection terms and conditions;
  - 4.2. Guest Certificate. Unlimited complimentary RCI Guest Certificates, provided that the Guest Certificates are not transferred or used for any commercial or monetary purpose, including but not limited to any auction, rental or sale, and the use of any Guest Certificate is subject to any conditions, restrictions or limitations which may be imposed by the Affiliated Resort or Inventory Provider;
  - 4.3. (RCI Weeks Only) Combined Deposits – 12 Months. Applicable only when a Combined Deposit is required to facilitate and complete an exchange booking made through the RCI call centre, complimentary combination of Deposits or Deposit Credits for use in holiday exchanges within twelve (12) months travel window from the date of combination. In the event that the exchange booking is cancelled or refunded, the Deposit combination shall also be void;
  - 4.4. (RCI Weeks Only) Deposit Extension. Applicable only a Deposit Extension is required to facilitate and complete an exchange booking made through the RCI call centre, complimentary extension of the validity of Deposits for up to twelve (12) months from original validity date. In the event that the exchange booking is cancelled or refunded, the Deposit extension shall also be void;
  - 4.5. (RCI Weeks Only) Deposit Restore. Complimentary Deposit Restore allowing RCI Plus member to deposit a timeshare accommodation use rights up to 180 days in advance of the start dates of such use rights and receive the full Deposit Trading Power for such use rights;
  - 4.6. (RCI Points Only) Points Transfer. Complimentary transfer of points to other eligible RCI Points members;
  - 4.7. (RCI Points Only) Points Extension. Applicable only when exchange booking and extension requests are made concurrently through RCI call centre, complimentary extension of the validity of Points for up to twelve (12) months from original validity date. In the event that the exchange booking is cancelled or refunded, the Points extension shall also be void;
  - 4.8. Priority Access. Select specially acquired holiday inventory, as determined in RCI’s sole and absolute discretion, may be made exclusively available for Exchanges by RCI Plus members before the inventory is made available to other RCI members.

- 4.9. Priority Answer. When calls are made to the RCI call centre, RCI will endeavour to answer calls made by RCI Plus members ahead of calls by standard membership members;
- 4.10. Complimentary Unit Upgrades and Changes. The following upgrade or change benefits are subject to availability and are not guaranteed. Complimentary unit upgrade no sooner than fourteen (14) days prior to check-in for Exchange bookings. Complimentary change in resort for Exchange provided that (a) such change request may only be made fourteen (14) to three (3) days prior to check-in, (b) requested substitute resort must be within the same area (as determined by RCI in its sole and absolute discretion) as originally-booked resort, (c) unit at the requested substitute resort must be the same size or larger than the originally-booked unit, (d) start date of the stay at the substitute resort must be within two (2) days of the originally-booked start date, and (e) the length of stay for both original and substituted bookings must be identical;
- 4.11. Cruise Exchange with Discounted Cabin Rates. Subject to availability, access to cruise exchange with discounted cabin rates;
- 4.12. Hotels – Weeks/Points + Cash. Subject to availability, access to hotel bookings with the use of Weeks/Points plus cash; and
- 4.13. Hotels – Cash Store. Subject to availability, access to hotel bookings with cash only.
5. Benefits Terms and Conditions. For the avoidance of doubt, the access to and use of benefits set out in paragraph 5 above may be subject to other terms and conditions as issued by RCI from time to time.